

# Results

## Analysis by Age

***“More than 90.0 percent of each age group reported that support services and resources enhanced their child’s quality of life.”***

***“...physical therapy appears as the most common service received by the two youngest age groups and speech and language services were more prevalent among the older age groups.”***

***“...as the age of the child increased, the receipt of special education and appropriate services also increased.”***

## 2001 Early Start Program: Family Satisfaction Survey

### Introduction

The following results are presented by the age group of the child. The age categories are: birth through 12 months, 13 through 24 months, 25 through 36 months, 37 through 48 months, and 49 through 60 months of age.

Although the Early Start program is designed to serve children between birth and 36 months of age, the survey captured children up to 60 months of age. Information gained from children between 37 and 60 months of age reflects the satisfaction levels for families of children who have transitioned out of the Early Start program.

Early Start program services are somewhat age sensitive: age is a factor that relates to the type and duration of services a child receives. For example, *physical therapy appears as the most common service received by the two youngest age groups and speech and language services were more prevalent among the older age groups.*

### Analysis

#### Areas where differences were noted:

In terms of satisfaction with services received, respondents whose children were between birth and 36 months of age generally reported higher satisfaction levels compared to respondents whose children were between 37 and 60 months of age. The respondent group reporting the highest satisfaction had children between 13 and 24 months of age.

The data also indicated that *as the age of the child increased, the receipt of special education and appropriate services also increased.* As the age increased, respondents reported knowing who to contact in the event of a disagreement with greater frequency. Conversely, as child age increased, lower proportions of respondents reported being able to find culturally relevant information. In terms of finding information about available services, respondents with children aged 13 through 24 months reported the highest level of satisfaction, at 8.02, compared to the lowest reported level of satisfaction, children between 49 and 60 months old (6.77).

A higher percentage (89.7 percent) of respondents with children between 49 and 60 months of age reported that the services outlined in their IFSP started on time, and fewer (72.4 percent) respondents with children between 37 and 48 months reported that their services started on time.

## 2001 Early Start Program: Family Satisfaction Survey

### Analysis

#### Areas where differences were noted (continued):

Respondents representing children 13 through 24 months of age reported the highest level of satisfaction with services received (8.96), compared to other age groups. However, when asked if all of the important issues were discussed during their IFSP meeting, slightly fewer, 79.4 percent, reported that all important issues were discussed, compared to the other age groups which ranged from 81.3 to 85.0 percent.

*More than 90.0 percent of each age group reported that support services and resources enhanced their child's quality of life. All respondents responding on behalf of children birth through 12 months of age and 49 through 60 months of age stated that Early Start services enhanced the child's quality of life.*

#### 13 through 24 months of age by ethnicity:

Given the higher satisfaction levels among respondents with children between 13 and 24 months of age, a comparison was made to determine whether ethnic composition could account for the difference in satisfaction within the 13 through 24 months age group.

When comparing the ethnic distribution of respondents with children aged 13 through 24 months to the overall ethnic distribution, the two groups were somewhat similar. Respondents participating on behalf of Spanish/Latin/Hispanic children, ages 13 through 24 months, were higher by three percent and respondents participating on behalf of white children, ages 13 through 24, months were lower by five percent. The ethnic make-up of the other age groups also was similar to the overall demographic distributions.

Age by Ethnicity vs. Overall Ethnicity						
	All Survey Participants	0-12 Months	13-24 Months	25-36 Months	37-48 Months	49-60 Months
White	31.0%	31.0%	26.0%	30.0%	36.0%	26.0%
Spanish/Latin/Hispanic	30.0%	31.0%	33.0%	30.0%	29.0%	30.0%
African American	6.0%	4.0%	6.0%	6.0%	5.0%	7.0%
Unknown	24.0%	30.0%	26.0%	24.0%	21.0%	21.0%
All Others	9.0%	4.0%	9.0%	10.0%	9.0%	16.0%
Total	100%	100%	100%	100%	100%	100%

## 2001 Early Start Program: Family Satisfaction Survey

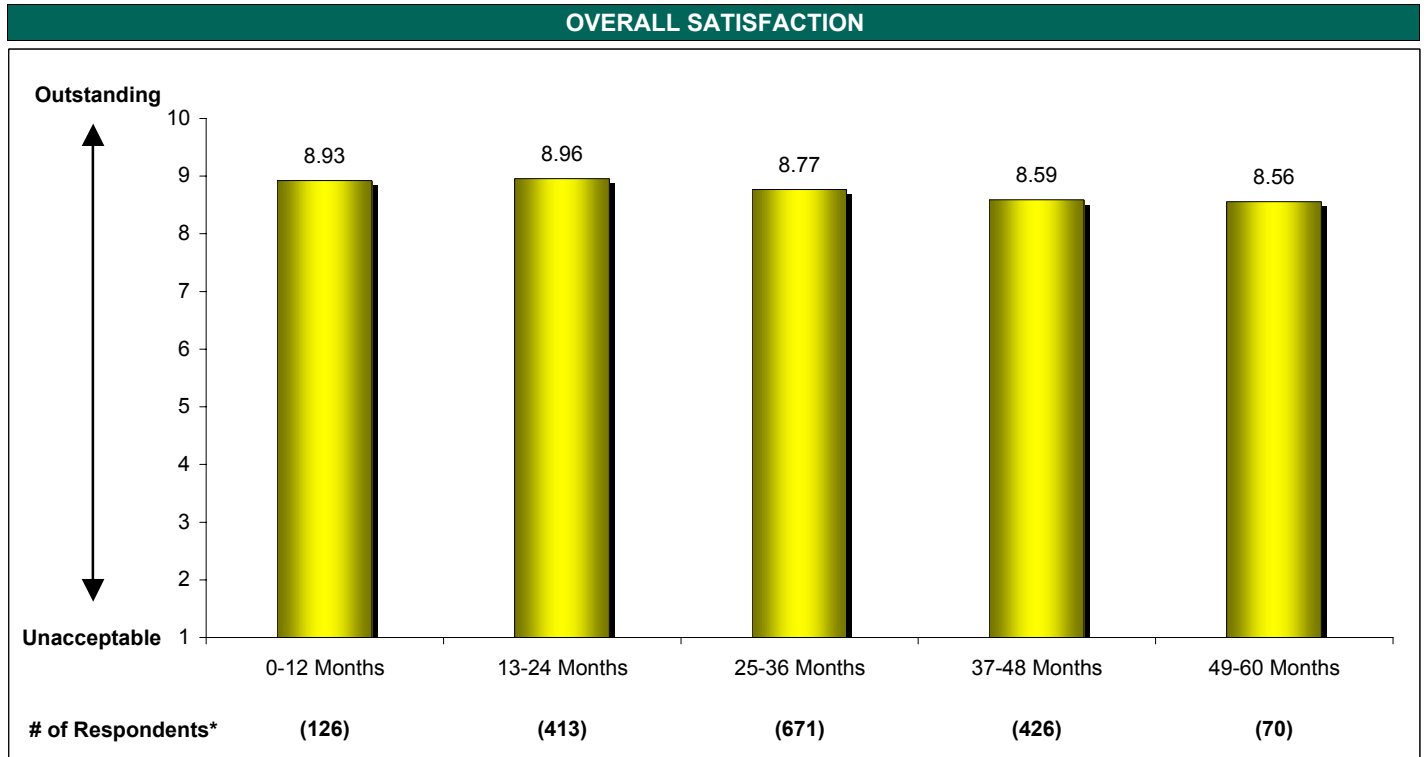
### Summary

Generally, a downward trend is present as the age of the child increases, and holds especially true as related to transition services. This observation supports further investigation.

AREA OF SATISFACTION RATED		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q13.	Overall satisfaction with the services you receive(d)	8.93	8.96	8.77	8.59	8.56
Q32.	Overall satisfaction with the regional center	8.85	8.90	8.65	8.48	8.44
Q12.	Overall satisfaction in meeting your IFSP outcomes	8.63	8.75	8.55	8.33	8.33
Q5.	Overall satisfaction with the amount of services	8.56	8.43	8.29	8.02	8.34
Q6.	Overall satisfaction with the quality of services	8.72	8.84	8.66	8.51	8.26
Q31.	Satisfaction with the help from regional center when your child turned three years old	NA <sup>1</sup>	NA <sup>1</sup>	8.80	7.92	7.97
Q10.	Services have been designed to fit into your everyday family routine	8.58	8.87	8.61	8.55	8.36
Q14.	Overall satisfaction with the information to plan for your child's needs	8.59	8.50	8.26	7.95	8.06
Q16.	Ease of finding information about available services	7.34	8.02	7.43	7.33	6.77
Q20.	Social and emotional outcomes	8.60	8.58	8.27	8.22	7.75
Q21.	Cognitive outcomes	8.45	8.46	8.10	8.07	7.92
Q22.	Speech and language outcomes	7.82	7.44	7.54	7.50	7.20
Q23.	Physical/motor outcomes	8.51	8.64	8.36	8.25	7.95
Q24.	Adaptive skill outcomes	8.19	8.23	8.00	7.79	7.38
Q25.	Overall quality of life outcomes	8.75	8.65	8.49	8.38	7.84

<sup>1</sup> Not applicable; this item designed to capture transition planning, which is not expected to begin until age two and one-half.

## ANALYSIS OF EARLY START SERVICES BY AGE

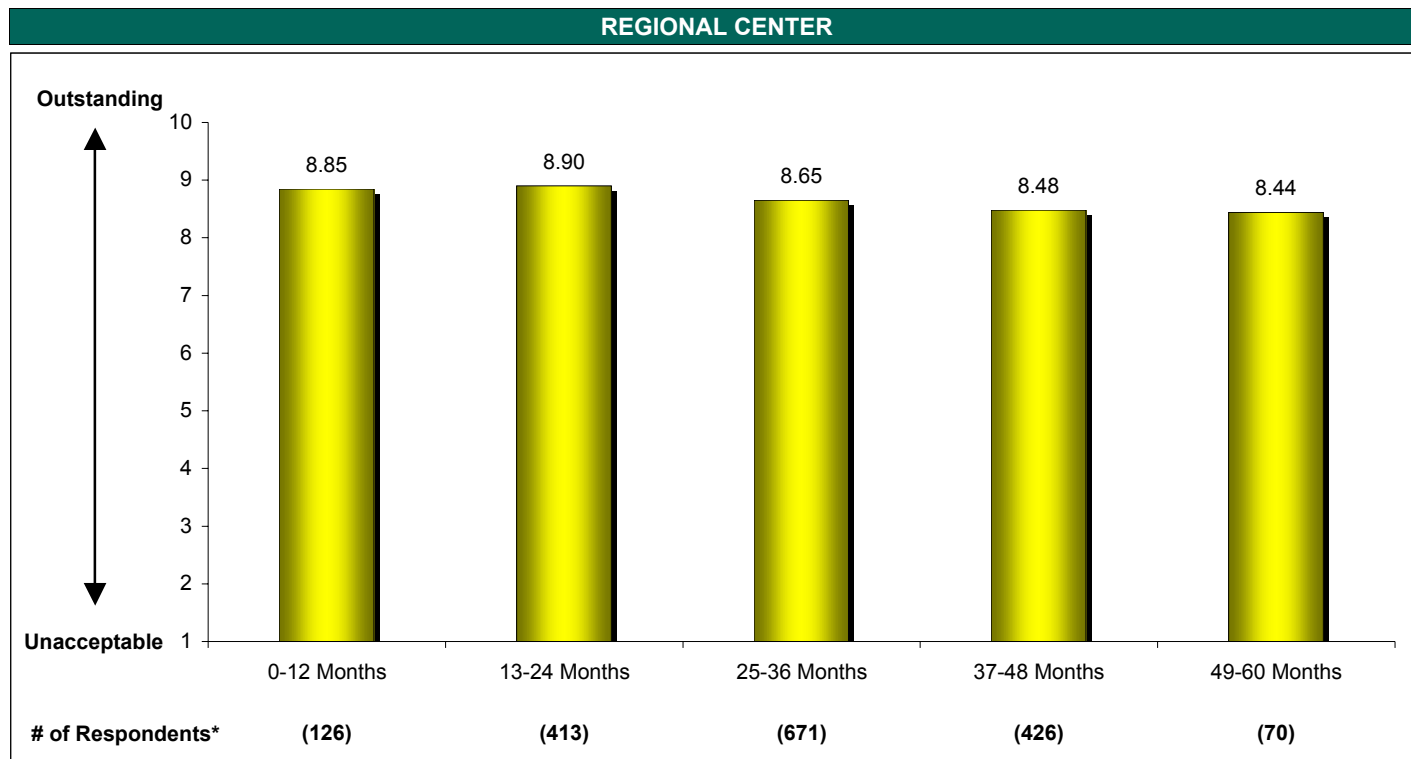


		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
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\* The number shown is total number of respondents; the number responding to each item used in the data calculation may be lower than the total for each item

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE



			Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q32.	Overall satisfaction with the regional center		8.85	8.90	8.65	8.48	8.44
Q31.	Satisfaction with the help from regional center when your child turned three years old		0.00	0.00	8.80	7.92	7.97
Q28.	Did your child receive all of the services identified on his or her IFSP by his or her third birthday? <sup>1</sup>	Yes	0.0%	0.0%	83.3%	86.6%	92.3%
		No	0.0%	0.0%	16.7%	13.4%	7.7%
Q29.	Did your child receive all of the special education and related services identified on his or her IFSP by his or her third birthday? <sup>1</sup>	Yes	56.3%	70.3%	73.9%	0.0%	0.0%
		No	43.8%	29.7%	26.1%	0.0%	0.0%
Q30.	Did your child receive all of the appropriate services identified on his or her IFSP by his or her third birthday? <sup>1</sup>	Yes	56.5%	66.9%	74.1%	0.0%	0.0%
		No	43.5%	33.1%	25.9%	0.0%	0.0%

\* The number shown is total number of respondents; the number responding to each item used in the data calculation may be lower than the total for each item

<sup>1</sup> Do not know/remember responses are not factored into the percent calculations

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### EARLY START SERVICES

			Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
QA.	Can you tell me what your relationship to the child is?	Mother	71.4%	74.3%	77.3%	79.8%	80.0%
		Father	15.1%	11.6%	12.2%	12.2%	14.3%
		Foster Parent	7.9%	7.0%	4.8%	2.8%	0.0%
		Residential Care Provider	0.0%	0.0%	0.0%	0.0%	0.0%
		Sibling	1.6%	0.5%	0.0%	0.0%	0.0%
		Grandparent	3.2%	4.6%	3.9%	4.7%	5.7%
		Other Family (Aunt/Uncle)	0.0%	1.0%	1.2%	0.2%	0.0%
		Other	0.8%	1.0%	0.6%	0.2%	0.0%
Q1.	What services are you and your family currently receiving? (multiple responses allowed) <sup>2</sup>	Speech and Language Services	6.3%	18.2%	54.1%	46.9%	47.1%
		Physical Therapy	43.7%	53.3%	36.5%	23.9%	27.1%
		Occupational Therapy	26.2%	34.4%	34.3%	27.7%	20.0%
		Development/Psychological Assessment	32.5%	30.8%	25.6%	19.5%	17.1%
		Other	26.2%	21.3%	22.2%	28.2%	24.3%
		Respite	21.4%	16.0%	17.1%	20.2%	27.1%
		Transportation	6.3%	6.3%	8.3%	7.7%	8.6%
		Behavior Intervention	0.8%	3.6%	8.3%	9.2%	14.3%
		Parent Education/Family Support/Counseling	4.8%	6.8%	4.9%	4.9%	4.3%
		Family Training and Education	0.8%	3.6%	5.1%	6.1%	8.6%
Q2.	Who provides these services? (multiple responses allowed) <sup>1 2</sup>	Regional Center	74.6%	74.6%	73.8%	63.4%	67.1%
		Family Resource Center	4.0%	1.5%	2.1%	1.2%	2.9%
		Private or Non-Profit Provider	14.3%	14.8%	18.5%	16.4%	14.3%
		Local Education Agencies	5.6%	3.9%	5.8%	14.8%	18.6%
		Physician/Medical Staff	7.1%	5.8%	4.6%	2.6%	0.0%
		Other	9.5%	11.4%	10.7%	12.4%	4.3%
Q3.	Who had the most say in choosing these services?	My Family	45.2%	47.2%	52.8%	57.0%	54.3%
		The IFSP Planning Team	4.0%	5.3%	4.5%	8.5%	4.3%
		Regional Center/Service Coordinator	23.8%	21.8%	21.0%	21.1%	24.3%
		Service Provider/Program	4.8%	4.4%	5.4%	2.8%	2.9%
		Physician/Medical Staff	15.9%	15.0%	11.5%	4.9%	10.0%
		Other	1.6%	2.7%	2.8%	2.1%	2.9%
		Do Not Know	4.0%	1.7%	1.2%	2.6%	1.4%
		We Did Not Have a Choice	0.8%	1.9%	0.9%	0.9%	0.0%

<sup>1</sup> Do not know/remember responses are not factored into the percent calculations

<sup>2</sup> Multiple Response question; total may not equal sum of categories

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

EARLY START SERVICES							
			Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q4.	Did your family receive Early Start services that were specified in your IFSP? <sup>1</sup>	Received all of the services	88.7%	85.7%	84.6%	87.1%	87.7%
		Received most of the services	2.6%	5.9%	4.9%	4.2%	3.1%
		Received half of the services	0.0%	3.2%	4.2%	4.2%	4.6%
		Received quarter of the services	3.5%	2.7%	2.4%	2.5%	4.6%
		Received none of the services	5.2%	2.4%	3.9%	2.0%	0.0%
Q7.	Did the services outlined in your family's IFSP start on time? <sup>1</sup>	All of the services were on time	84.2%	80.8%	79.7%	72.4%	89.7%
		Most of the services were on time	5.8%	11.2%	11.3%	17.8%	5.9%
		Very few services were on time	4.2%	3.0%	3.8%	5.8%	1.5%
		None of the services were on time	5.8%	5.0%	5.2%	4.1%	2.9%
Q8.	What services were delayed? (multiple responses allowed) <sup>1 2</sup>	Speech and Language Services	11.5%	13.8%	29.6%	34.8%	27.3%
		Physical Therapy	23.1%	40.4%	18.9%	13.5%	9.1%
		Occupational Therapy	23.1%	19.1%	17.8%	13.5%	27.3%
		Development/Psychological Assessment	0.0%	3.2%	4.1%	1.4%	0.0%
		Other	15.4%	12.8%	19.5%	18.4%	9.1%
		Respite	26.9%	7.4%	5.9%	6.4%	9.1%
		Transportation	0.0%	2.1%	0.0%	2.8%	0.0%
		Behavior Intervention	0.0%	0.0%	4.1%	9.2%	9.1%
		Parent Education/Family Support/Counseling	0.0%	1.1%	0.0%	0.0%	9.1%
		Family Training and Education	0.0%	0.0%	0.0%	0.0%	0.0%
Q9.	Approximate delay in start of services <sup>1 2</sup>	Less than one week	0.0%	2.7%	2.4%	2.7%	0.0%
		Between 1-2 weeks	5.6%	4.0%	6.5%	8.1%	14.3%
		Between 2-4 weeks	22.2%	16.0%	17.1%	15.3%	14.3%
		Between 1-2 months	27.8%	21.3%	26.8%	17.1%	14.3%
		Between 2-3 months	22.2%	24.0%	16.3%	17.1%	42.9%
		Between 3-4 months	11.1%	9.3%	5.7%	9.9%	0.0%
		Between 4-5 months	11.1%	1.3%	7.3%	5.4%	0.0%
		Between 5-6 months	0.0%	10.7%	4.9%	9.0%	14.3%
		More than six months	0.0%	10.7%	13.0%	15.3%	0.0%
Q11.	Have service providers demonstrated how you can work with your child between sessions?	Yes	89.7%	95.4%	87.8%	85.7%	82.9%
		No	10.3%	4.6%	12.2%	14.3%	17.1%

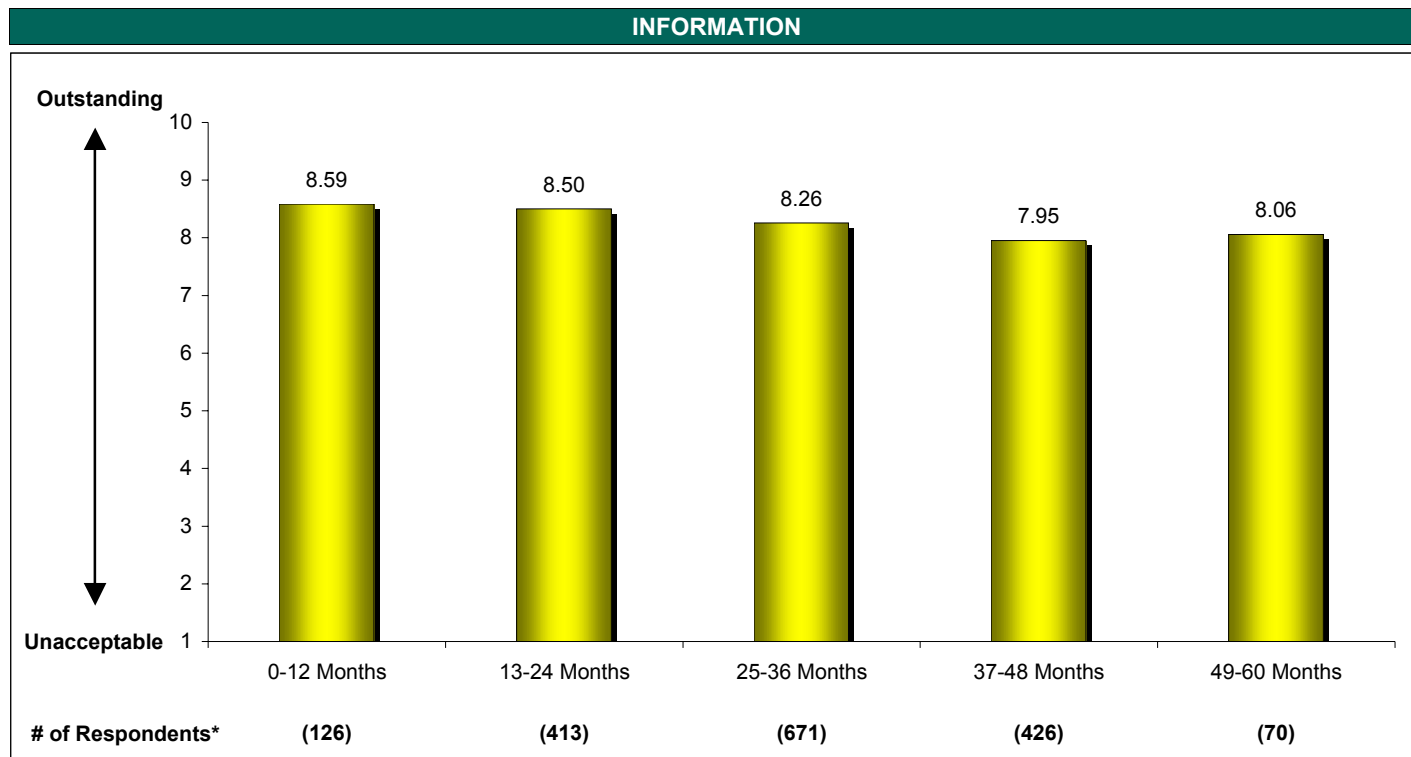
<sup>1</sup> Do not know/remember responses are not factored into the percent calculations

<sup>2</sup> Numbers/percents are based on respondents that reported that their services did not start on time based on question #7



# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE



			Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q14.	Overall satisfaction with the information to plan for your child's needs		8.59	8.50	8.26	7.95	8.06
Q16.	Ease of finding information about available services		7.34	8.02	7.43	7.33	6.77
Q17.	When you were first looking for assistance, was culturally relevant information available to you? <sup>1</sup>	All information was available	85.0%	83.4%	83.0%	83.9%	81.5%
		Most information was available	5.8%	4.9%	5.6%	5.4%	4.6%
		Some information was available	3.3%	2.6%	3.6%	2.6%	4.6%
		No information was available	5.8%	9.1%	7.9%	8.2%	9.2%
Q15.	Do you know what to do if you disagree with a decision made by the regional center? <sup>1</sup>	Yes	64.3%	66.1%	67.4%	74.2%	70.0%
		No	35.7%	33.9%	32.6%	25.8%	30.0%

\* The number shown is total number of respondents; the number responding to each item used in the data calculation may be lower than the total for each item

<sup>1</sup> Do not know/remember responses are not factored into the percent calculations

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### IFSP & PERSONAL OUTCOMES

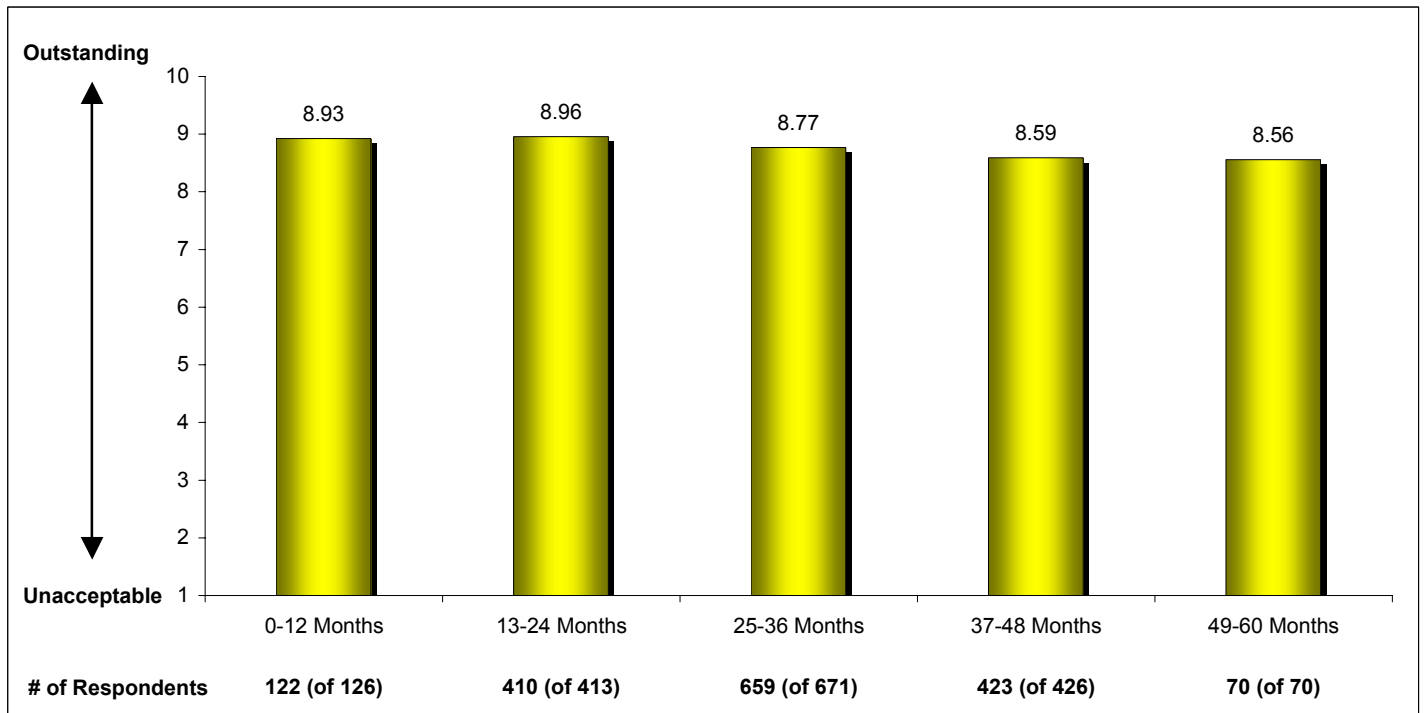
			Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q18.	Were things that are important to you discussed at your most recent planning team meeting (IFSP)? <sup>1</sup>	Discussed all issues	85.0%	79.4%	83.8%	84.7%	81.3%
		Discussed most issues	10.3%	14.5%	11.2%	10.6%	10.9%
		Discussed only a few issues	1.9%	2.6%	1.9%	1.8%	6.3%
		Discussed none	2.8%	3.5%	3.2%	2.8%	1.6%
Q19.	During the planning team meeting, did the regional center service coordinator discuss with you, your family's needs and wants? <sup>1</sup>	All were discussed	85.8%	81.8%	82.3%	82.2%	76.6%
		Most were discussed	7.5%	11.6%	11.9%	10.2%	14.1%
		A few were discussed	1.9%	3.5%	2.5%	3.3%	4.7%
		None were discussed	4.7%	3.2%	3.3%	4.3%	4.7%
Rate your child's progress towards meeting...							
Q20.	Social and Emotional Outcomes		8.60	8.58	8.27	8.22	7.75
Q21.	Cognitive Outcomes		8.45	8.46	8.10	8.07	7.92
Q22.	Speech and Language Outcomes		7.82	7.44	7.54	7.50	7.20
Q23.	Physical/Motor Outcomes		8.51	8.64	8.36	8.25	7.95
Q24.	Adaptive Skill Outcomes		8.19	8.23	8.00	7.79	7.38
Q25.	Overall Quality of Life Outcomes		8.75	8.65	8.49	8.38	7.84
Q26.	Do you believe that support, services, and resources for your family have enhanced your child's quality of life? <sup>1</sup>	Yes	100%	97.3%	98.3%	92.7%	100%
		No	0.0%	2.7%	1.7%	7.3%	0.0%
Q27.	Overall, do you feel that the early intervention services you have received have increased your family's capacity to enhance your child's development? <sup>1</sup>	Yes	92.1%	96.6%	97.0%	97.2%	91.4%
		No	7.9%	3.4%	3.0%	2.8%	8.6%

<sup>1</sup> Do not know/remember responses are not factored into the percent calculations

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### OVERALL SATISFACTION WITH THE SERVICES YOU RECEIVE(D)



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q13.	Overall satisfaction with the services you receive(d)	8.93	8.96	8.77	8.59	8.56

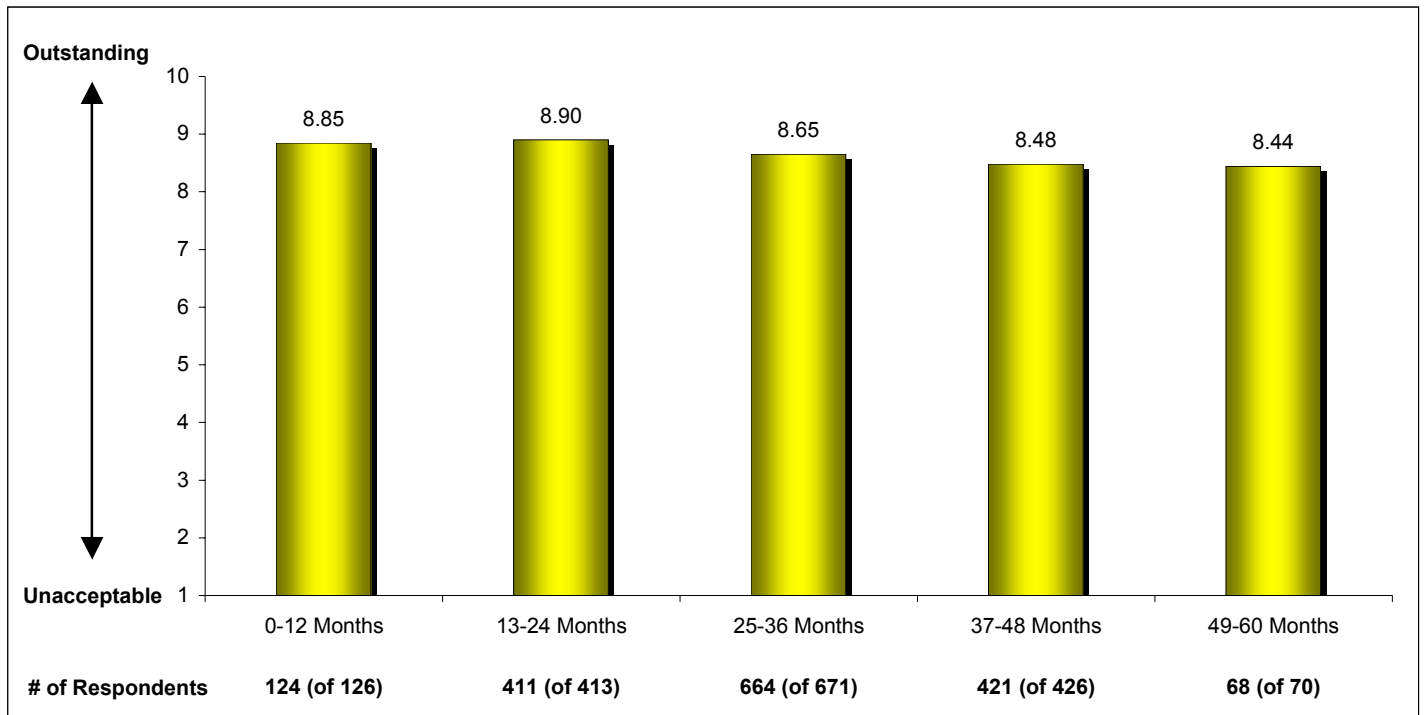
		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	67	54.9%	230	56.1%	346	52.5%	202	47.8%	32	45.7%
	Score of 9	22	18.0%	70	17.1%	99	15.0%	69	16.3%	10	14.3%
	Score of 8	13	10.7%	55	13.4%	109	16.5%	59	13.9%	13	18.6%
	Score of 7	8	6.6%	22	5.4%	42	6.4%	45	10.6%	6	8.6%
	Score of 6	4	3.3%	7	1.7%	13	2.0%	10	2.4%	2	2.9%
Average	Score of 5	6	4.9%	18	4.4%	29	4.4%	21	5.0%	6	8.6%
	Score of 4	1	0.8%	1	0.2%	2	0.3%	5	1.2%	0	0.0%
	Score of 3	1	0.8%	2	0.5%	3	0.5%	3	0.7%	0	0.0%
	Score of 2	0	0.0%	2	0.5%	4	0.6%	2	0.5%	0	0.0%
Unacceptable	Score of 1	0	0.0%	3	0.7%	12	1.8%	7	1.7%	1	1.4%
Total respondents answering item <sup>1</sup>		122	100%	410	100%	659	100%	423	100%	70	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### OVERALL SATISFACTION WITH THE REGIONAL CENTER



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q32.	Overall satisfaction with the regional center	8.85	8.90	8.65	8.48	8.44

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	66	53.2%	245	59.6%	346	52.1%	202	48.0%	32	47.1%
	Score of 9	25	20.2%	49	11.9%	91	13.7%	60	14.3%	9	13.2%
	Score of 8	10	8.1%	52	12.7%	103	15.5%	74	17.6%	9	13.2%
	Score of 7	8	6.5%	24	5.8%	42	6.3%	28	6.7%	6	8.8%
	Score of 6	5	4.0%	10	2.4%	19	2.9%	8	1.9%	3	4.4%
Average	Score of 5	9	7.3%	18	4.4%	34	5.1%	25	5.9%	8	11.8%
	Score of 4	0	0.0%	4	1.0%	7	1.1%	5	1.2%	0	0.0%
	Score of 3	0	0.0%	2	0.5%	4	0.6%	2	0.5%	0	0.0%
	Score of 2	0	0.0%	5	1.2%	4	0.6%	5	1.2%	0	0.0%
Unacceptable	Score of 1	1	0.8%	2	0.5%	14	2.1%	12	2.9%	1	1.5%

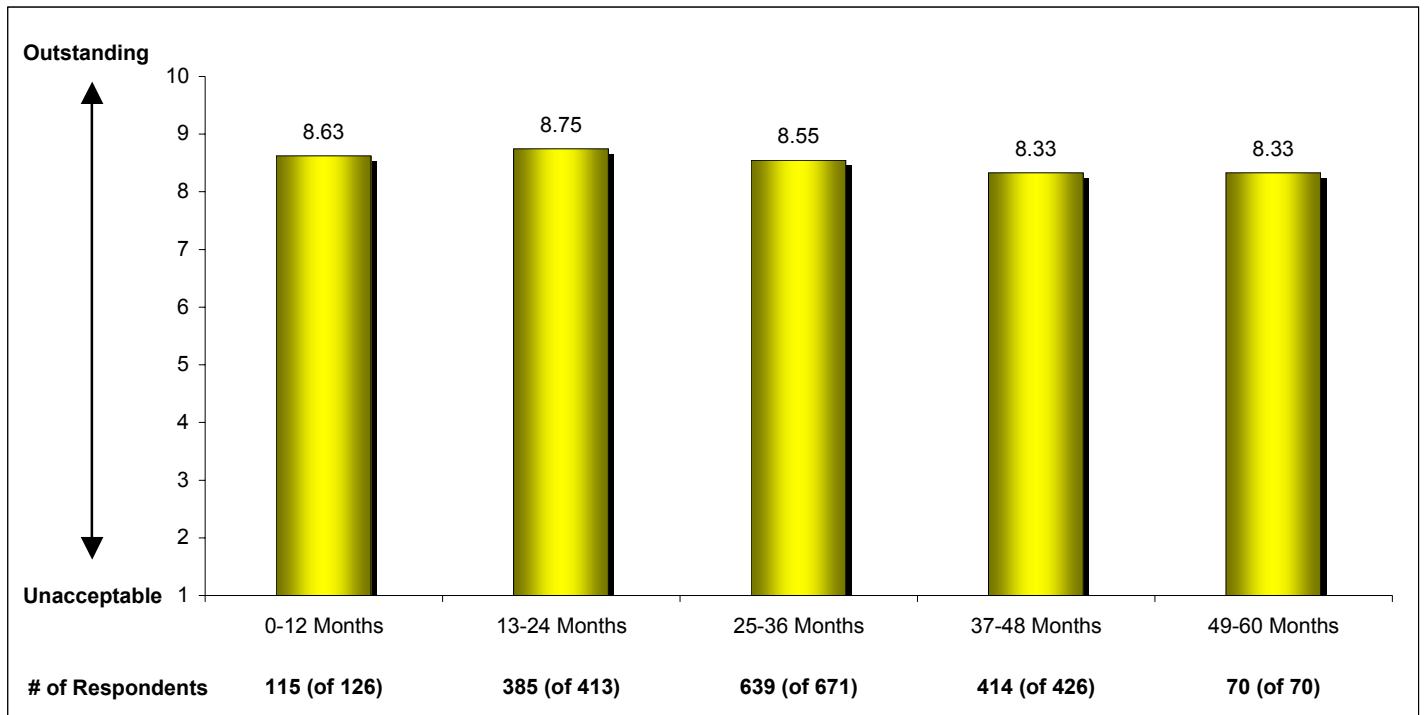
Total respondents answering item <sup>1</sup>		124	100%	411	100%	664	100%	421	100%	68	100%
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<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### OVERALL SATISFACTION IN MEETING YOUR IFSP OUTCOMES



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q12.	Overall satisfaction in meeting your IFSP outcomes	8.63	8.75	8.55	8.33	8.33

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	59	51.3%	197	51.2%	298	46.6%	174	42.0%	30	42.9%
	Score of 9	14	12.2%	60	15.6%	96	15.0%	61	14.7%	8	11.4%
	Score of 8	19	16.5%	61	15.8%	103	16.1%	73	17.6%	12	17.1%
	Score of 7	9	7.8%	21	5.5%	66	10.3%	43	10.4%	8	11.4%
	Score of 6	3	2.6%	15	3.9%	15	2.3%	14	3.4%	3	4.3%
Average	Score of 5	7	6.1%	21	5.5%	39	6.1%	28	6.8%	8	11.4%
	Score of 4	1	0.9%	3	0.8%	5	0.8%	7	1.7%	0	0.0%
	Score of 3	0	0.0%	3	0.8%	2	0.3%	3	0.7%	0	0.0%
	Score of 2	1	0.9%	3	0.8%	5	0.8%	3	0.7%	0	0.0%
Unacceptable	Score of 1	2	1.7%	1	0.3%	10	1.6%	8	1.9%	1	1.4%

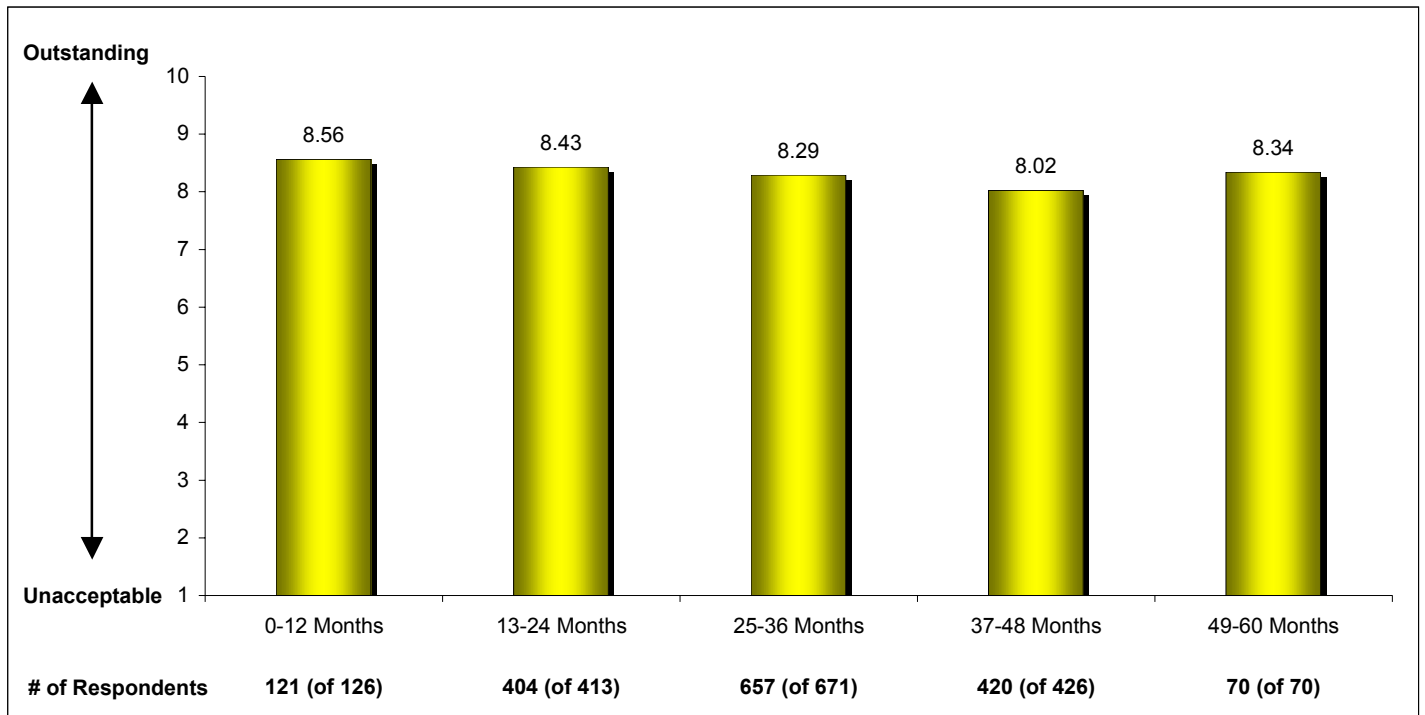
Total respondents answering item <sup>1</sup>		115	100%	385	100%	639	100%	414	100%	70	100%
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<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### OVERALL SATISFACTION WITH THE AMOUNT OF SERVICES



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q5.	Overall satisfaction with the amount of services	8.56	8.43	8.29	8.02	8.34

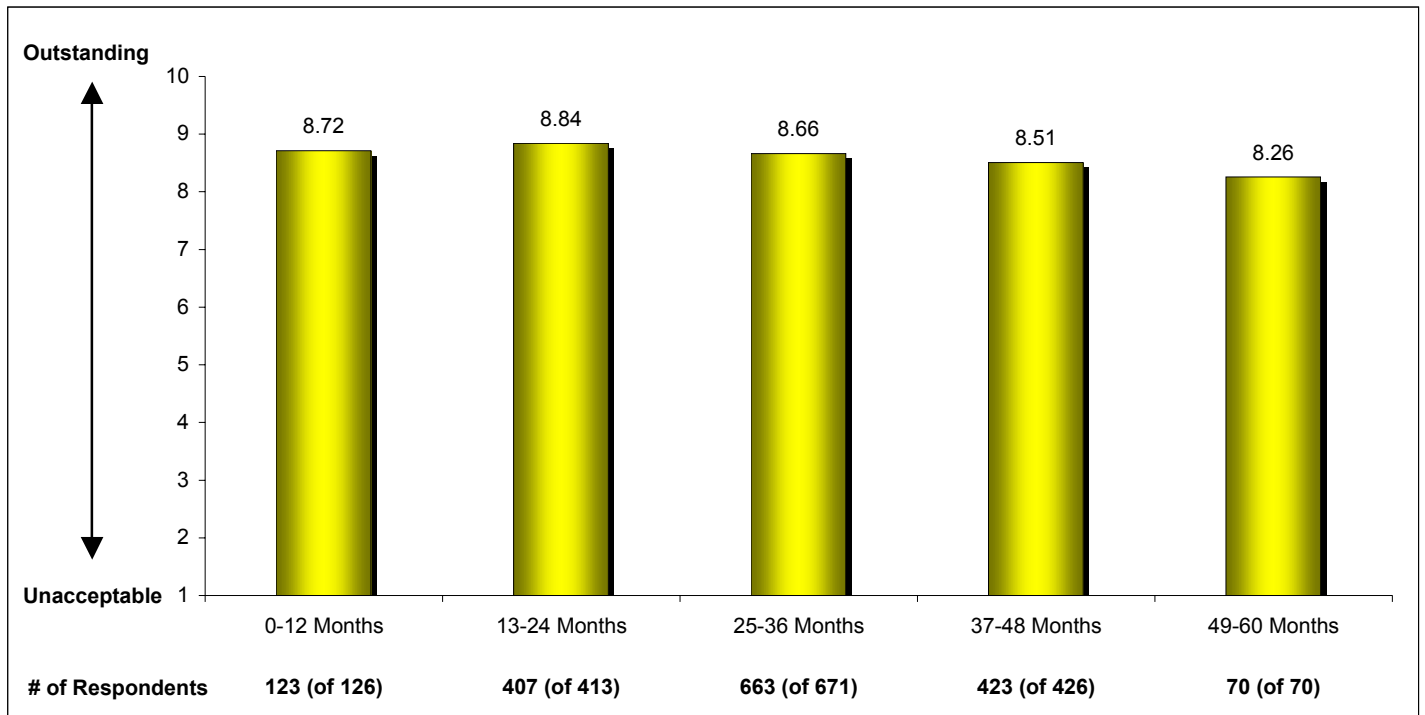
		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	61	50.4%	182	45.0%	274	41.7%	165	39.3%	26	37.1%
	Score of 9	8	6.6%	51	12.6%	97	14.8%	44	10.5%	12	17.1%
	Score of 8	26	21.5%	74	18.3%	101	15.4%	75	17.9%	13	18.6%
	Score of 7	10	8.3%	31	7.7%	68	10.4%	42	10.0%	10	14.3%
	Score of 6	1	0.8%	12	3.0%	29	4.4%	19	4.5%	1	1.4%
Average	Score of 5	12	9.9%	43	10.6%	63	9.6%	52	12.4%	7	10.0%
	Score of 4	1	0.8%	3	0.7%	7	1.1%	7	1.7%	0	0.0%
	Score of 3	2	1.7%	5	1.2%	5	0.8%	4	1.0%	0	0.0%
	Score of 2	0	0.0%	1	0.2%	4	0.6%	4	1.0%	0	0.0%
Unacceptable	Score of 1	0	0.0%	2	0.5%	9	1.4%	8	1.9%	1	1.4%
Total respondents answering item <sup>1</sup>		121	100%	404	100%	657	100%	420	100%	70	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### OVERALL SATISFACTION WITH THE QUALITY OF SERVICES



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q6.	Overall satisfaction with the quality of services	8.72	8.84	8.66	8.51	8.26

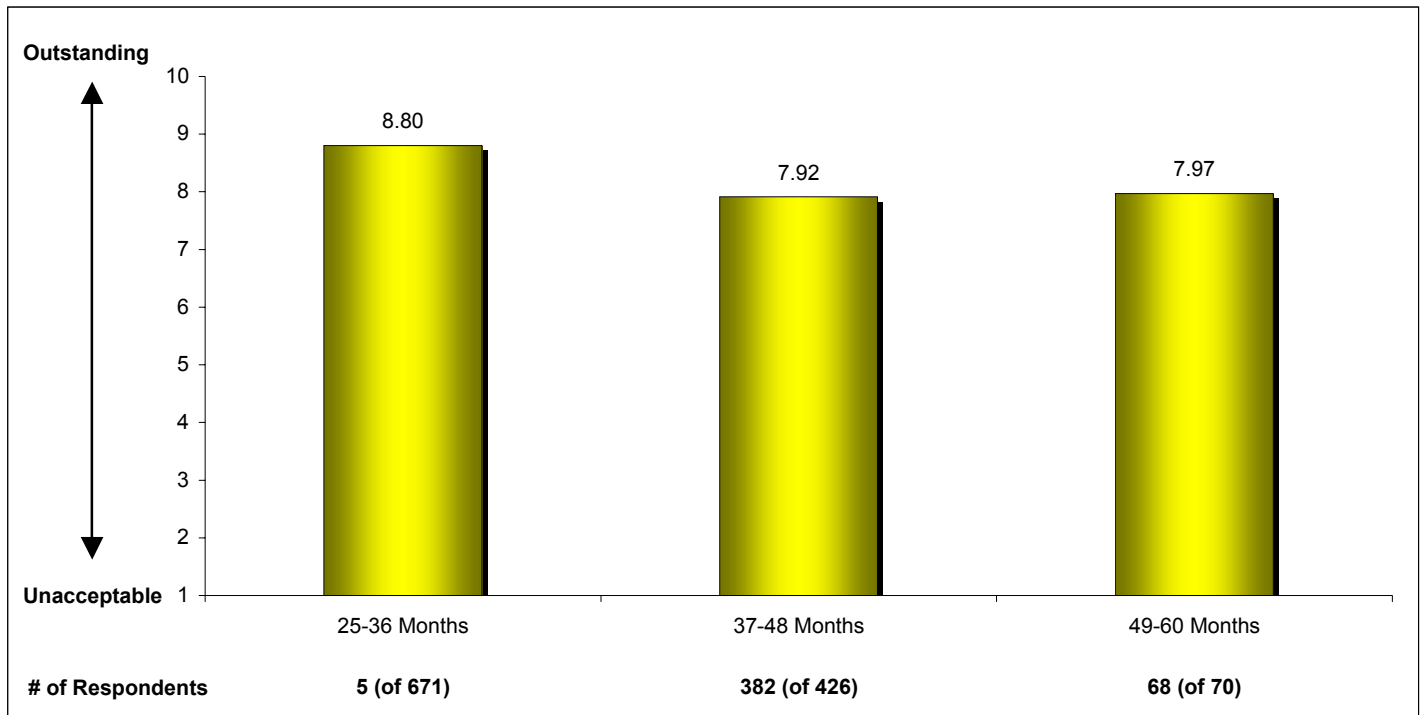
		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	68	55.3%	226	55.5%	344	51.9%	200	47.3%	32	45.7%
	Score of 9	10	8.1%	58	14.3%	98	14.8%	60	14.2%	11	15.7%
	Score of 8	22	17.9%	53	13.0%	83	12.5%	76	18.0%	9	12.9%
	Score of 7	9	7.3%	24	5.9%	48	7.2%	32	7.6%	3	4.3%
	Score of 6	3	2.4%	13	3.2%	27	4.1%	9	2.1%	3	4.3%
Average	Score of 5	6	4.9%	26	6.4%	44	6.6%	25	5.9%	8	11.4%
	Score of 4	1	0.8%	0	0.0%	4	0.6%	4	0.9%	1	1.4%
	Score of 3	3	2.4%	3	0.7%	3	0.5%	6	1.4%	0	0.0%
	Score of 2	1	0.8%	2	0.5%	3	0.5%	2	0.5%	1	1.4%
	Unacceptable	Score of 1	0	0.0%	2	0.5%	9	1.4%	9	2.1%	2
Total respondents answering item <sup>1</sup>		123	100%	407	100%	663	100%	423	100%	70	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### SATISFACTION WITH THE HELP FROM REGIONAL CENTER WHEN YOUR CHILD TURNED THREE YEARS OLD



		Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q31.	Satisfaction with the help from regional center when your child turned three years old <sup>2</sup>	8.80	7.92	7.97

		N	%	N	%	N	%
Outstanding	Score of 10	3	60.0%	175	45.8%	31	45.6%
	Score of 9	1	20.0%	41	10.7%	6	8.8%
	Score of 8	0	0.0%	41	10.7%	8	11.8%
	Score of 7	0	0.0%	37	9.7%	4	5.9%
	Score of 6	0	0.0%	11	2.9%	4	5.9%
Average	Score of 5	1	20.0%	36	9.4%	11	16.2%
	Score of 4	0	0.0%	3	0.8%	1	1.5%
	Score of 3	0	0.0%	8	2.1%	0	0.0%
	Score of 2	0	0.0%	6	1.6%	0	0.0%
Unacceptable	Score of 1	0	0.0%	24	6.3%	3	4.4%
Total respondents answering item <sup>1</sup>		5	100%	382	100%	68	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

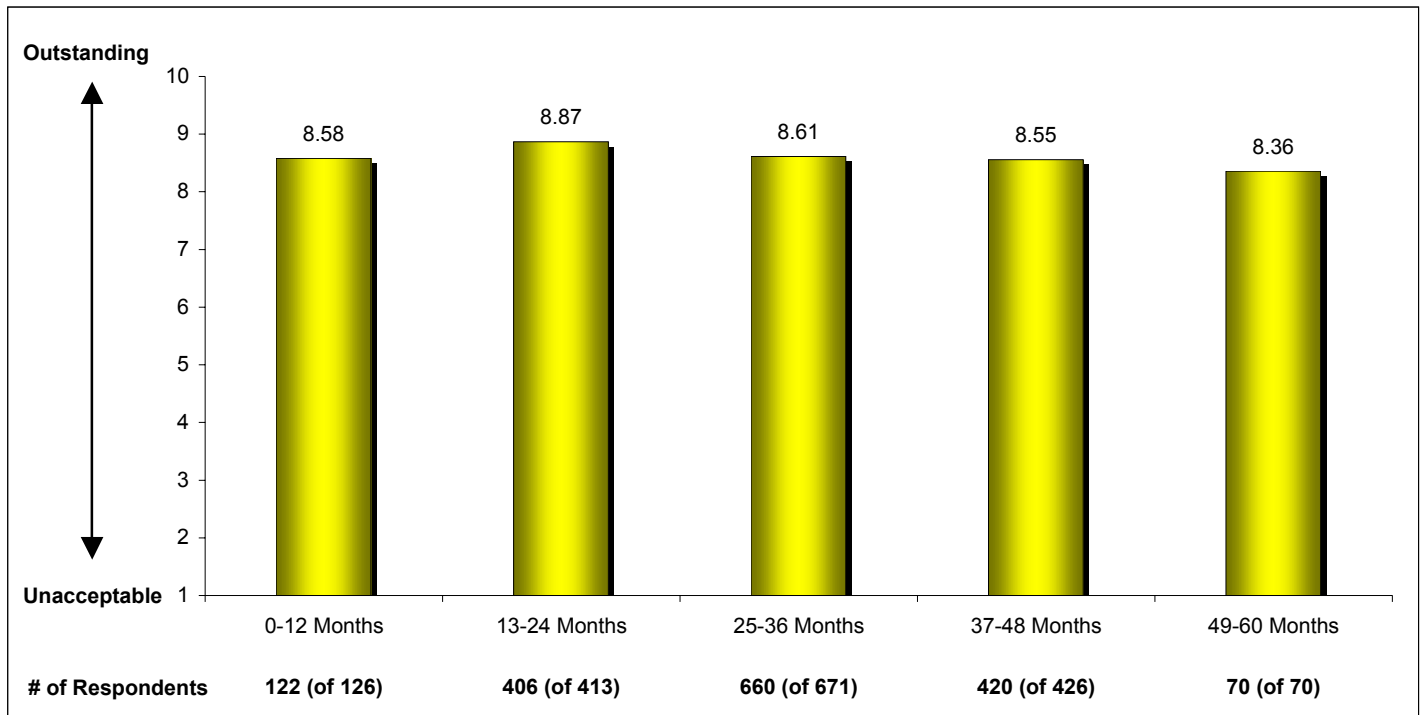
<sup>2</sup> Since this item measures transition services, the numbers and percents are limited to those age two and one-half or older



# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### SERVICES HAVE BEEN DESIGNED TO FIT INTO YOUR EVERYDAY FAMILY ROUTINE



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q10.	Services have been designed to fit into your everyday family routine	8.58	8.87	8.61	8.55	8.36

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	68	55.7%	234	57.6%	337	51.1%	202	48.1%	31	44.3%
	Score of 9	12	9.8%	52	12.8%	86	13.0%	57	13.6%	9	12.9%
	Score of 8	14	11.5%	51	12.6%	90	13.6%	66	15.7%	13	18.6%
	Score of 7	7	5.7%	24	5.9%	59	8.9%	38	9.0%	3	4.3%
	Score of 6	2	1.6%	12	3.0%	23	3.5%	10	2.4%	3	4.3%
Average	Score of 5	15	12.3%	24	5.9%	43	6.5%	31	7.4%	10	14.3%
	Score of 4	1	0.8%	4	1.0%	6	0.9%	9	2.1%	0	0.0%
	Score of 3	2	1.6%	1	0.2%	5	0.8%	3	0.7%	0	0.0%
	Score of 2	0	0.0%	2	0.5%	3	0.5%	2	0.5%	0	0.0%
Unacceptable	Score of 1	1	0.8%	2	0.5%	8	1.2%	2	0.5%	1	1.4%

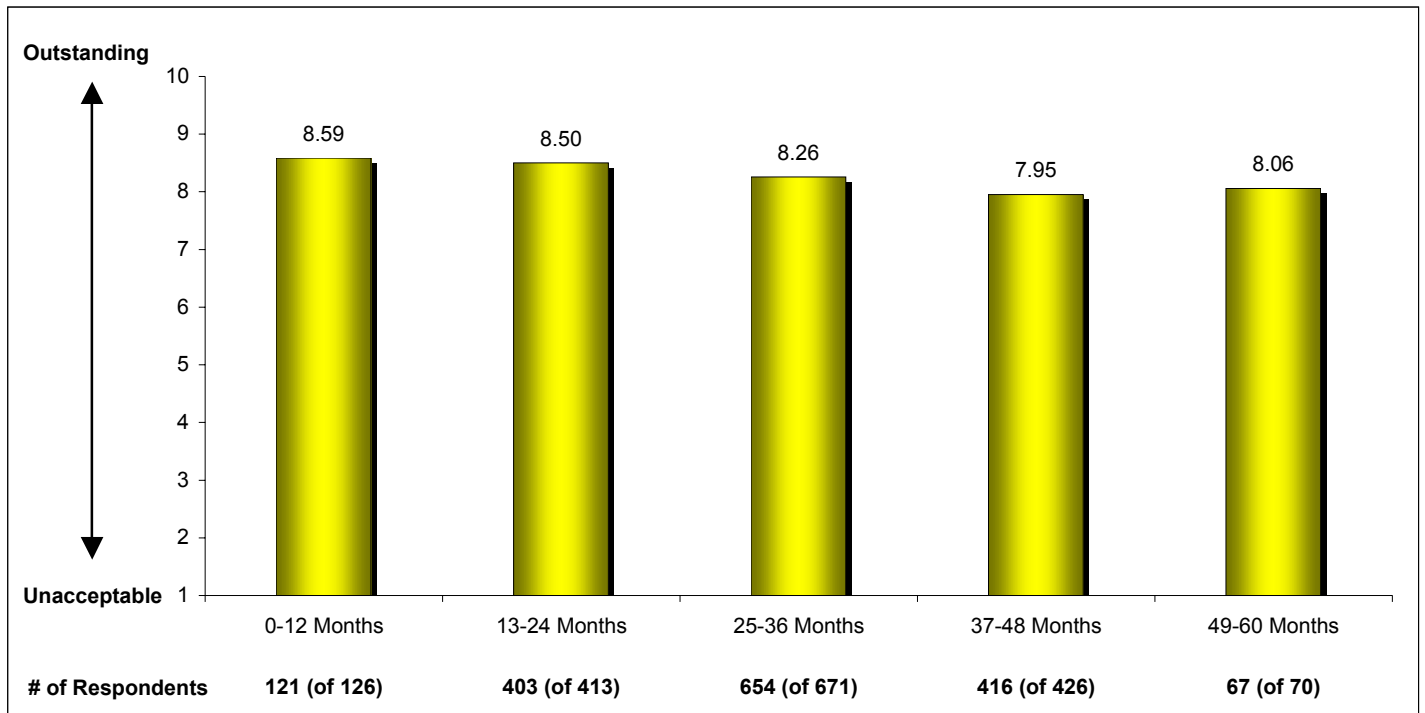
Total respondents answering item <sup>1</sup>		122	100%	406	100%	660	100%	420	100%	70	100%
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<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### OVERALL SATISFACTION WITH THE INFORMATION TO PLAN FOR YOUR CHILD'S NEEDS



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q14.	Overall satisfaction with the information to plan for your child's needs	8.59	8.50	8.26	7.95	8.06

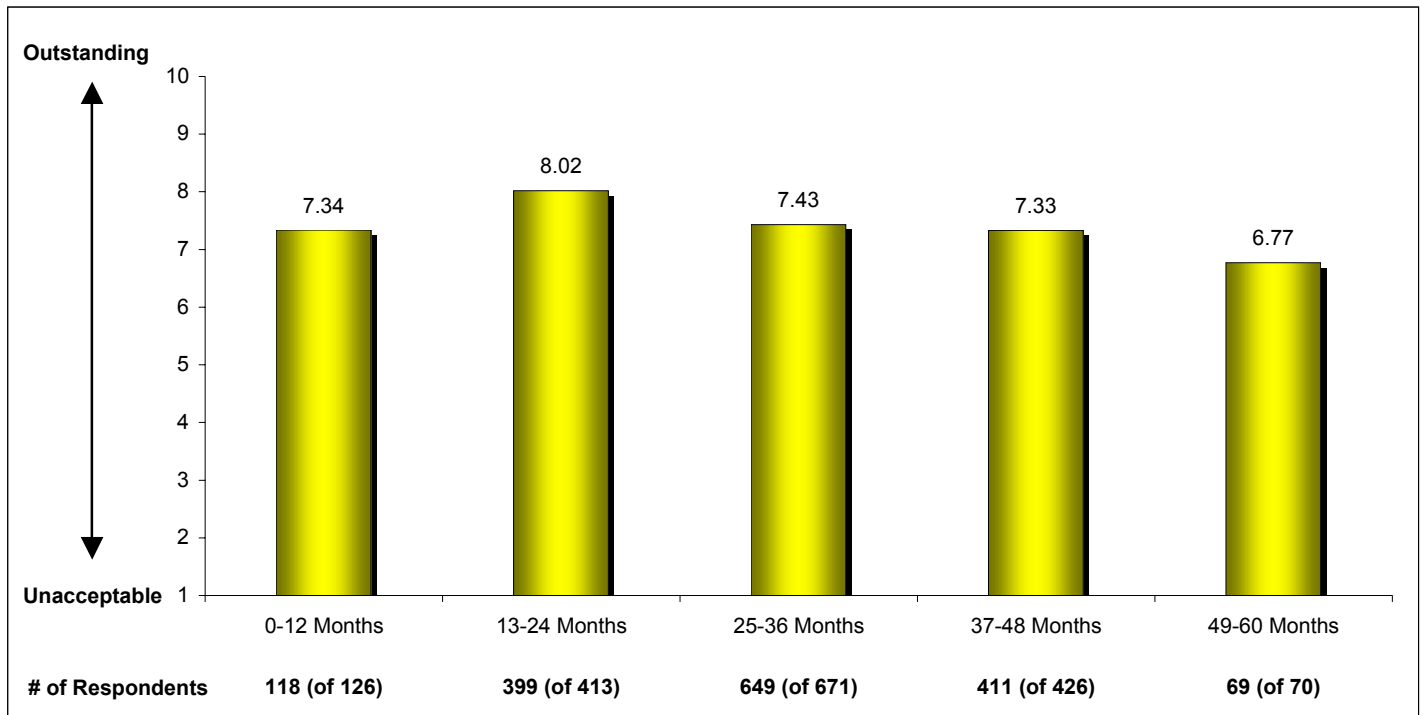
		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	64	52.9%	193	47.9%	283	43.3%	168	40.4%	28	41.8%
	Score of 9	16	13.2%	56	13.9%	88	13.5%	46	11.1%	9	13.4%
	Score of 8	13	10.7%	61	15.1%	98	15.0%	65	15.6%	12	17.9%
	Score of 7	8	6.6%	32	7.9%	53	8.1%	39	9.4%	3	4.5%
	Score of 6	5	4.1%	9	2.2%	26	4.0%	18	4.3%	1	1.5%
Average	Score of 5	11	9.1%	38	9.4%	82	12.5%	44	10.6%	9	13.4%
	Score of 4	1	0.8%	6	1.5%	5	0.8%	10	2.4%	1	1.5%
	Score of 3	1	0.8%	2	0.5%	7	1.1%	11	2.6%	1	1.5%
	Score of 2	1	0.8%	1	0.2%	4	0.6%	6	1.4%	1	1.5%
Unacceptable	Score of 1	1	0.8%	5	1.2%	8	1.2%	9	2.2%	2	3.0%
Total respondents answering item <sup>1</sup>		121	100%	403	100%	654	100%	416	100%	67	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### EASE OF FINDING INFORMATION ABOUT AVAILABLE SERVICES



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q16.	Ease of finding information about available services	7.34	8.02	7.43	7.33	6.77

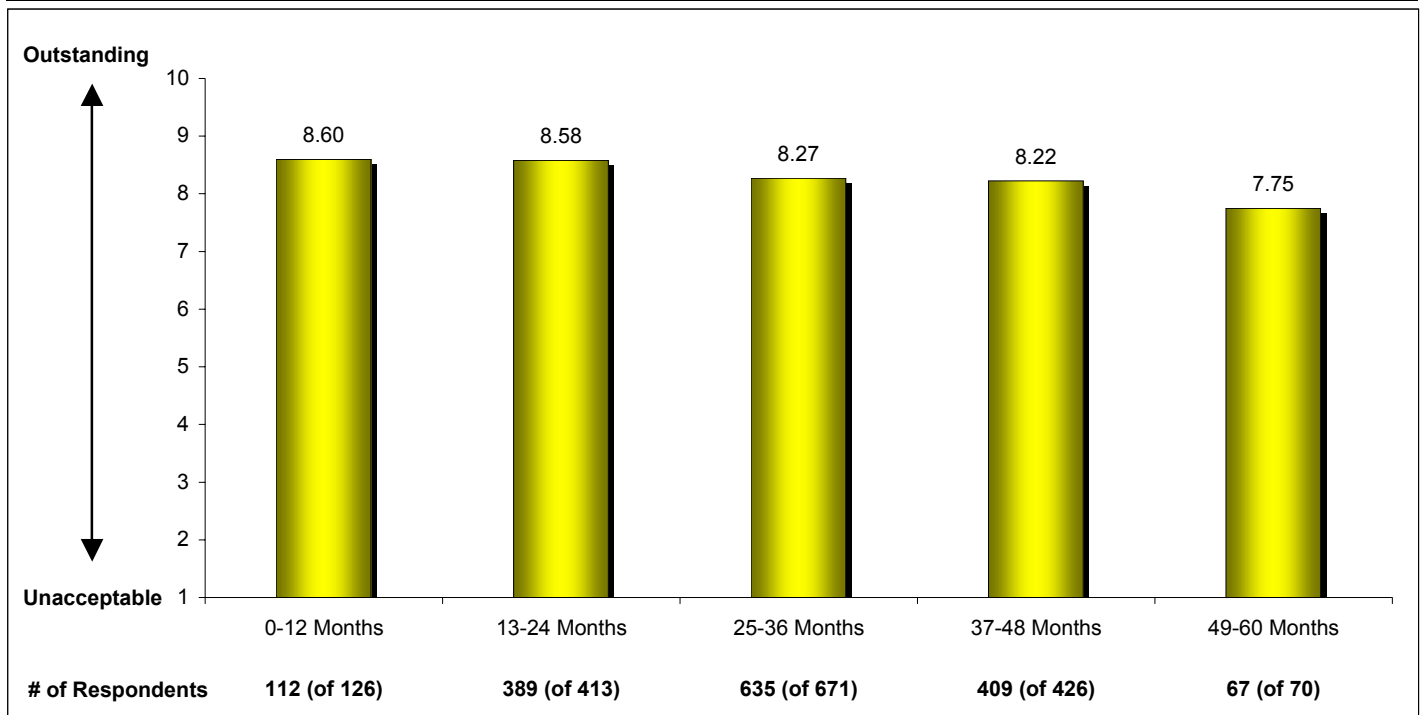
		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	36	30.5%	166	41.6%	224	34.5%	125	30.4%	17	24.6%
	Score of 9	12	10.2%	48	12.0%	57	8.8%	40	9.7%	7	10.1%
	Score of 8	18	15.3%	62	15.5%	87	13.4%	65	15.8%	7	10.1%
	Score of 7	10	8.5%	26	6.5%	66	10.2%	46	11.2%	9	13.0%
	Score of 6	8	6.8%	16	4.0%	33	5.1%	28	6.8%	4	5.8%
Average	Score of 5	23	19.5%	53	13.3%	92	14.2%	49	11.9%	14	20.3%
	Score of 4	2	1.7%	8	2.0%	37	5.7%	18	4.4%	2	2.9%
	Score of 3	0	0.0%	7	1.8%	21	3.2%	11	2.7%	1	1.4%
	Score of 2	4	3.4%	3	0.8%	12	1.8%	13	3.2%	2	2.9%
Unacceptable	Score of 1	5	4.2%	10	2.5%	20	3.1%	16	3.9%	6	8.7%
Total respondents answering item <sup>1</sup>		118	100%	399	100%	649	100%	411	100%	69	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### SOCIAL AND EMOTIONAL OUTCOMES



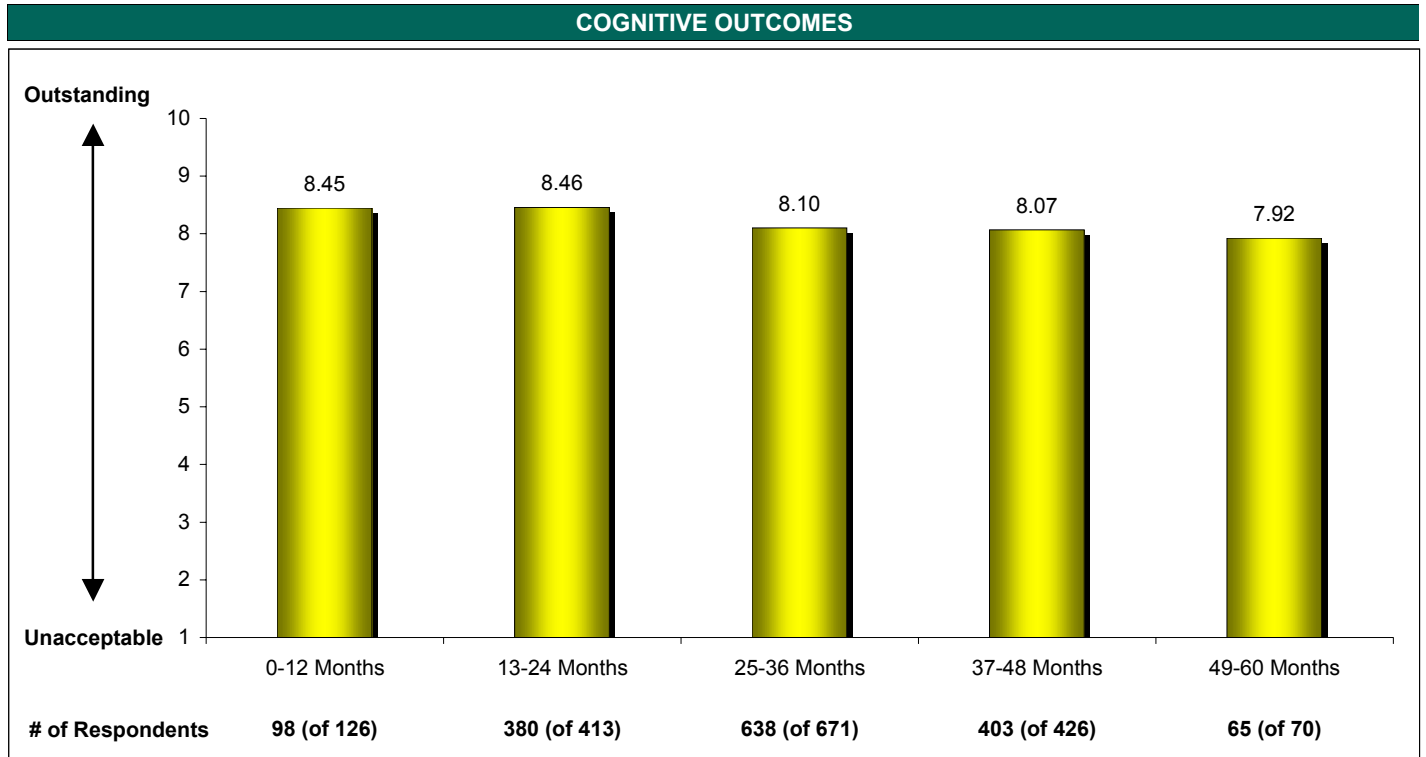
		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q20.	Social and emotional outcomes	8.60	8.58	8.27	8.22	7.75

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	63	56.3%	207	53.2%	278	43.8%	186	45.5%	26	38.8%
	Score of 9	8	7.1%	33	8.5%	61	9.6%	32	7.8%	6	9.0%
	Score of 8	13	11.6%	55	14.1%	107	16.9%	66	16.1%	11	16.4%
	Score of 7	8	7.1%	34	8.7%	63	9.9%	37	9.0%	4	6.0%
	Score of 6	4	3.6%	12	3.1%	36	5.7%	26	6.4%	3	4.5%
Average	Score of 5	14	12.5%	42	10.8%	72	11.3%	49	12.0%	13	19.4%
	Score of 4	1	0.9%	0	0.0%	6	0.9%	3	0.7%	0	0.0%
	Score of 3	1	0.9%	2	0.5%	5	0.8%	2	0.5%	1	1.5%
	Score of 2	0	0.0%	0	0.0%	4	0.6%	1	0.2%	0	0.0%
Unacceptable	Score of 1	0	0.0%	4	1.0%	3	0.5%	7	1.7%	3	4.5%
Total respondents answering item <sup>1</sup>		112	100%	389	100%	635	100%	409	100%	67	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q21. Cognitive outcomes		8.45	8.46	8.10	8.07	7.92

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	51	52.0%	179	47.1%	250	39.2%	163	40.4%	27	41.5%
	Score of 9	7	7.1%	42	11.1%	66	10.3%	36	8.9%	4	6.2%
	Score of 8	14	14.3%	59	15.5%	107	16.8%	70	17.4%	7	10.8%
	Score of 7	9	9.2%	35	9.2%	86	13.5%	47	11.7%	11	16.9%
	Score of 6	3	3.1%	12	3.2%	35	5.5%	20	5.0%	6	9.2%
Average	Score of 5	12	12.2%	49	12.9%	68	10.7%	49	12.2%	7	10.8%
	Score of 4	0	0.0%	2	0.5%	8	1.3%	6	1.5%	0	0.0%
	Score of 3	0	0.0%	1	0.3%	8	1.3%	1	0.2%	1	1.5%
	Score of 2	0	0.0%	0	0.0%	1	0.2%	5	1.2%	0	0.0%
Unacceptable	Score of 1	2	2.0%	1	0.3%	9	1.4%	6	1.5%	2	3.1%

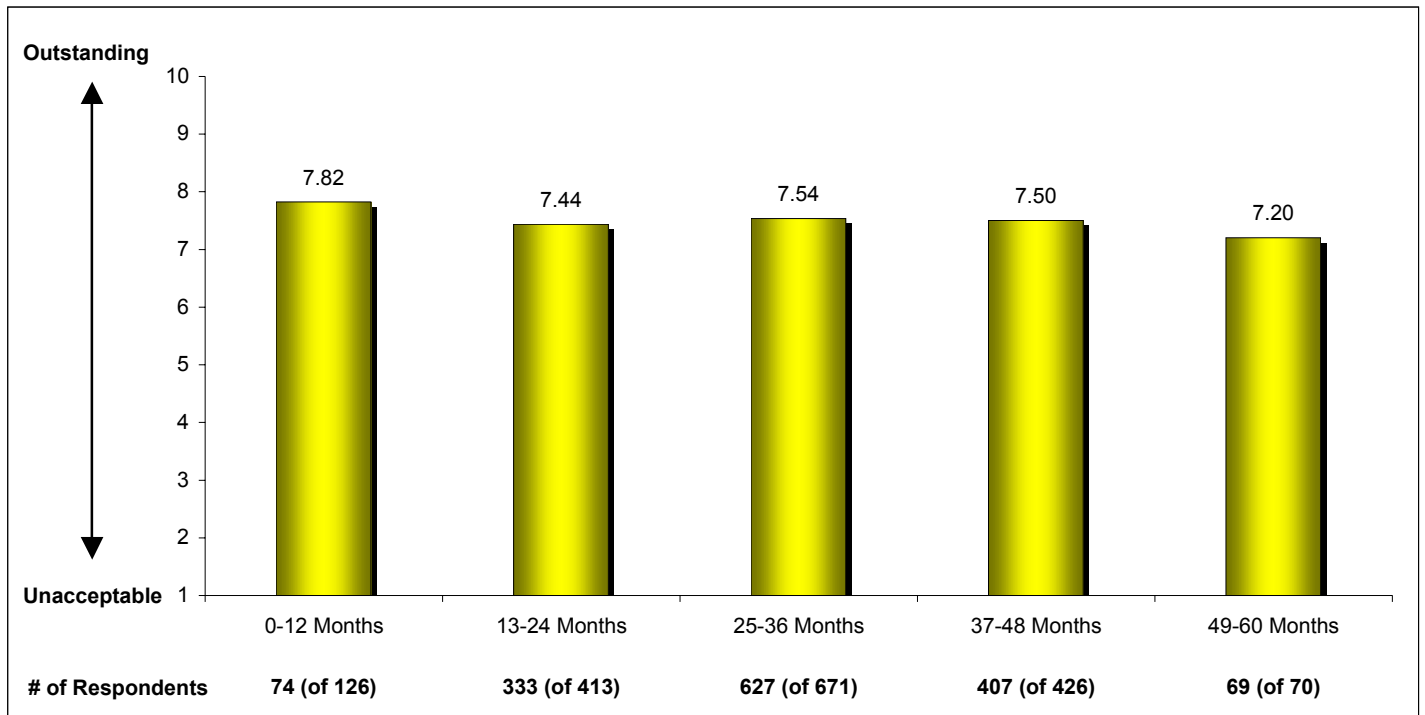
Total respondents answering item <sup>1</sup>	98	100%	380	100%	638	100%	403	100%	65	100%
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<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### SPEECH AND LANGUAGE OUTCOMES



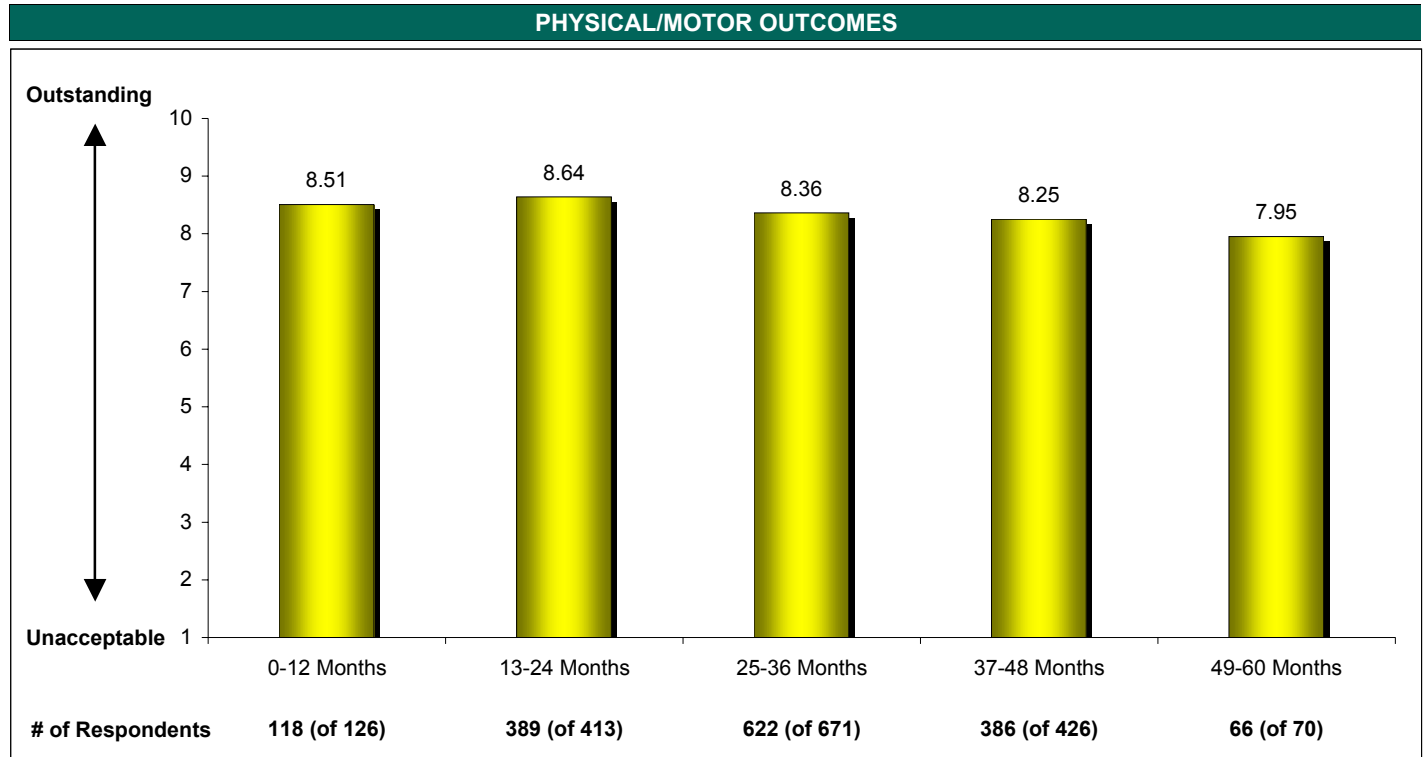
		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q22.	Speech and language outcomes	7.82	7.44	7.54	7.50	7.20

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	31	41.9%	115	34.5%	216	34.4%	151	37.1%	22	31.9%
	Score of 9	5	6.8%	23	6.9%	52	8.3%	28	6.9%	4	5.8%
	Score of 8	10	13.5%	38	11.4%	73	11.6%	47	11.5%	9	13.0%
	Score of 7	2	2.7%	32	9.6%	76	12.1%	40	9.8%	6	8.7%
	Score of 6	5	6.8%	17	5.1%	54	8.6%	29	7.1%	3	4.3%
Average	Score of 5	19	25.7%	87	26.1%	111	17.7%	75	18.4%	18	26.1%
	Score of 4	1	1.4%	9	2.7%	9	1.4%	9	2.2%	2	2.9%
	Score of 3	0	0.0%	2	0.6%	11	1.8%	8	2.0%	2	2.9%
	Score of 2	0	0.0%	2	0.6%	8	1.3%	7	1.7%	2	2.9%
Unacceptable	Score of 1	1	1.4%	8	2.4%	17	2.7%	13	3.2%	1	1.4%
Total respondents answering item <sup>1</sup>		74	100%	333	100%	627	100%	407	100%	69	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE



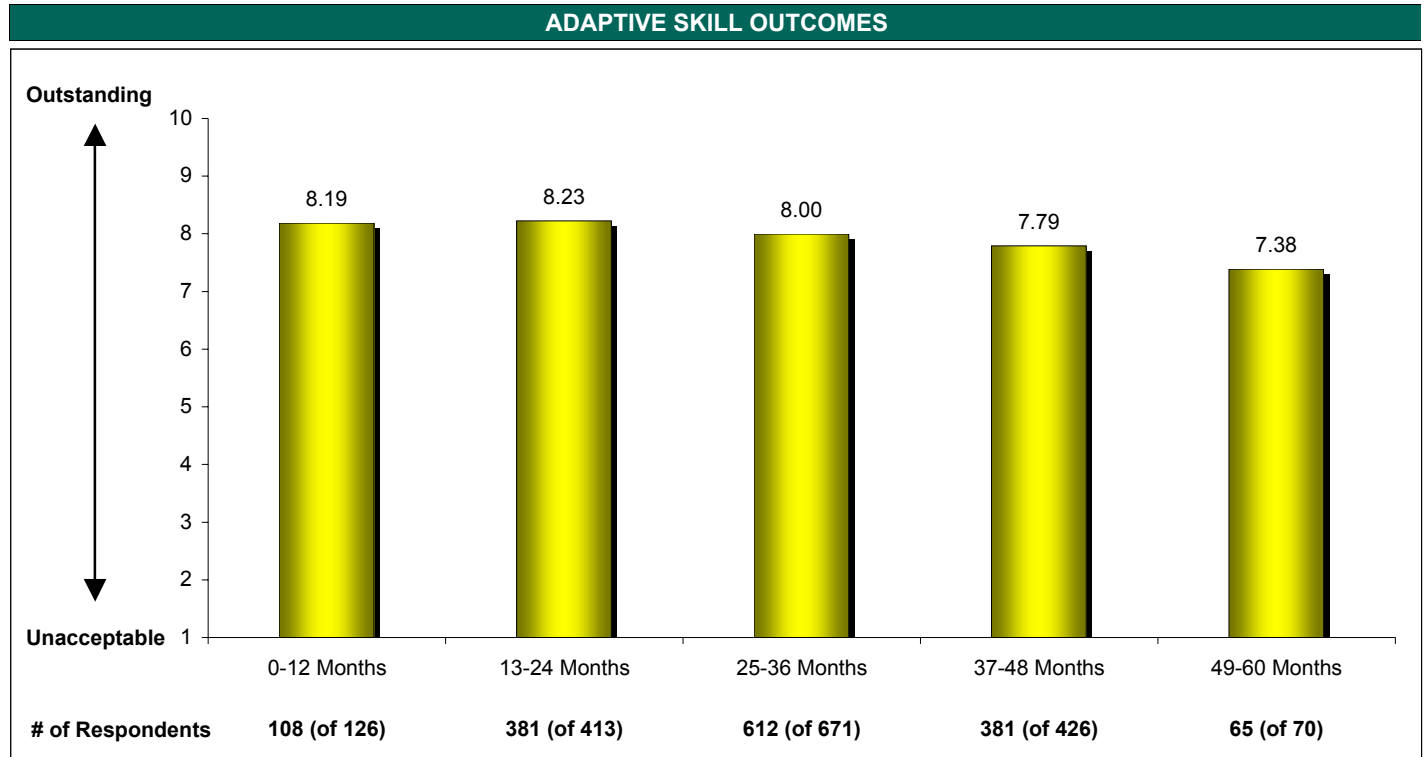
		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q23.	Physical/motor outcomes	8.51	8.64	8.36	8.25	7.95

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	65	55.1%	196	50.4%	284	45.7%	178	46.1%	27	40.9%
	Score of 9	8	6.8%	51	13.1%	74	11.9%	31	8.0%	7	10.6%
	Score of 8	17	14.4%	54	13.9%	100	16.1%	67	17.4%	9	13.6%
	Score of 7	9	7.6%	35	9.0%	54	8.7%	32	8.3%	5	7.6%
	Score of 6	3	2.5%	9	2.3%	31	5.0%	21	5.4%	5	7.6%
Average	Score of 5	10	8.5%	39	10.0%	55	8.8%	37	9.6%	10	15.2%
	Score of 4	3	2.5%	3	0.8%	7	1.1%	7	1.8%	0	0.0%
	Score of 3	0	0.0%	1	0.3%	6	1.0%	7	1.8%	1	1.5%
	Score of 2	0	0.0%	0	0.0%	1	0.2%	0	0.0%	0	0.0%
Unacceptable	Score of 1	3	2.5%	1	0.3%	10	1.6%	6	1.6%	2	3.0%
Total respondents answering item <sup>1</sup>		118	100%	389	100%	622	100%	386	100%	66	100%

<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q24.	Adaptive skill outcomes	8.19	8.23	8.00	7.79	7.38

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	51	47.2%	173	45.4%	231	37.7%	138	36.2%	19	29.2%
	Score of 9	6	5.6%	39	10.2%	66	10.8%	35	9.2%	7	10.8%
	Score of 8	18	16.7%	55	14.4%	102	16.7%	60	15.7%	13	20.0%
	Score of 7	8	7.4%	33	8.7%	64	10.5%	49	12.9%	4	6.2%
	Score of 6	5	4.6%	12	3.1%	36	5.9%	25	6.6%	2	3.1%
Average	Score of 5	16	14.8%	56	14.7%	91	14.9%	49	12.9%	15	23.1%
	Score of 4	2	1.9%	3	0.8%	6	1.0%	6	1.6%	1	1.5%
	Score of 3	0	0.0%	4	1.0%	6	1.0%	5	1.3%	0	0.0%
	Score of 2	0	0.0%	0	0.0%	2	0.3%	2	0.5%	0	0.0%
Unacceptable	Score of 1	2	1.9%	6	1.6%	8	1.3%	12	3.1%	4	6.2%
Total respondents answering item <sup>1</sup>		108	100%	381	100%	612	100%	381	100%	65	100%

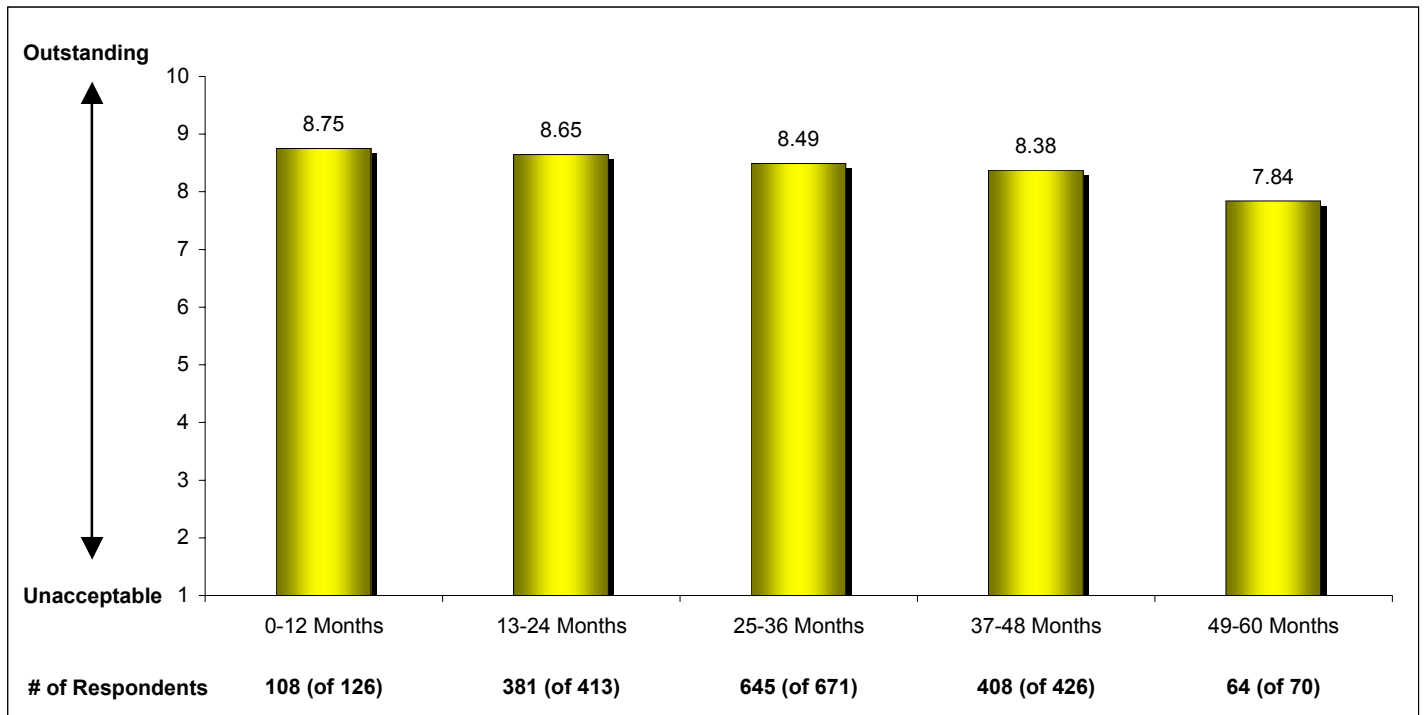
<sup>1</sup> Columns may not sum to 100% due to rounding.



# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES BY AGE

### OVERALL QUALITY OF LIFE OUTCOMES



		Between 0-12 Months	Between 13-24 Months	Between 25-36 Months	Between 37-48 Months	Between 49-60 Months
Q25.	Overall quality of life outcomes	8.75	8.65	8.49	8.38	7.84

		N	%	N	%	N	%	N	%	N	%
Outstanding	Score of 10	64	59.3%	193	50.7%	292	45.3%	174	42.6%	25	39.1%
	Score of 9	9	8.3%	39	10.2%	78	12.1%	51	12.5%	8	12.5%
	Score of 8	16	14.8%	65	17.1%	126	19.5%	71	17.4%	7	10.9%
	Score of 7	1	0.9%	32	8.4%	62	9.6%	49	12.0%	5	7.8%
	Score of 6	4	3.7%	14	3.7%	21	3.3%	14	3.4%	3	4.7%
Average	Score of 5	12	11.1%	34	8.9%	51	7.9%	37	9.1%	11	17.2%
	Score of 4	1	0.9%	3	0.8%	2	0.3%	6	1.5%	3	4.7%
	Score of 3	0	0.0%	1	0.3%	5	0.8%	3	0.7%	1	1.6%
	Score of 2	0	0.0%	0	0.0%	1	0.2%	2	0.5%	0	0.0%
Unacceptable	Score of 1	1	0.9%	0	0.0%	7	1.1%	1	0.2%	1	1.6%
Total respondents answering item <sup>1</sup>		108	100%	381	100%	645	100%	408	100%	64	100%

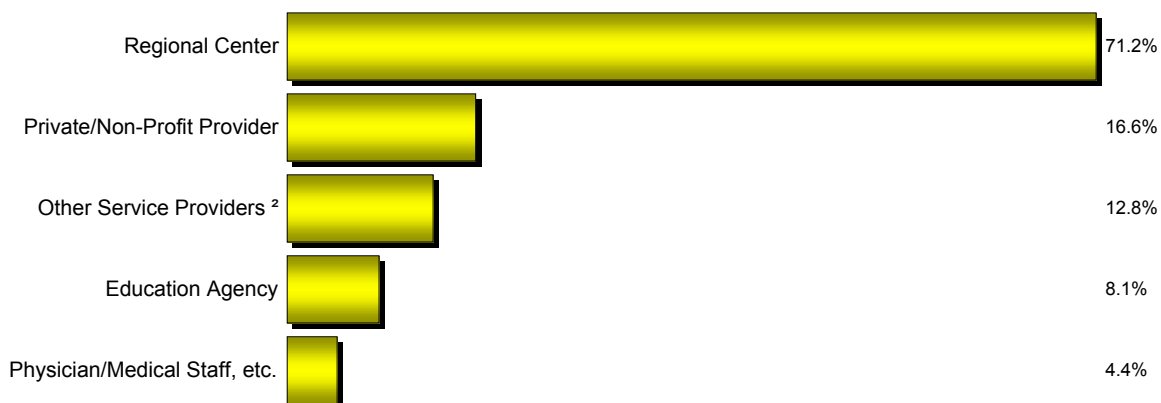
<sup>1</sup> Columns may not sum to 100% due to rounding.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES FOR TOTAL DDS RESPONDENTS

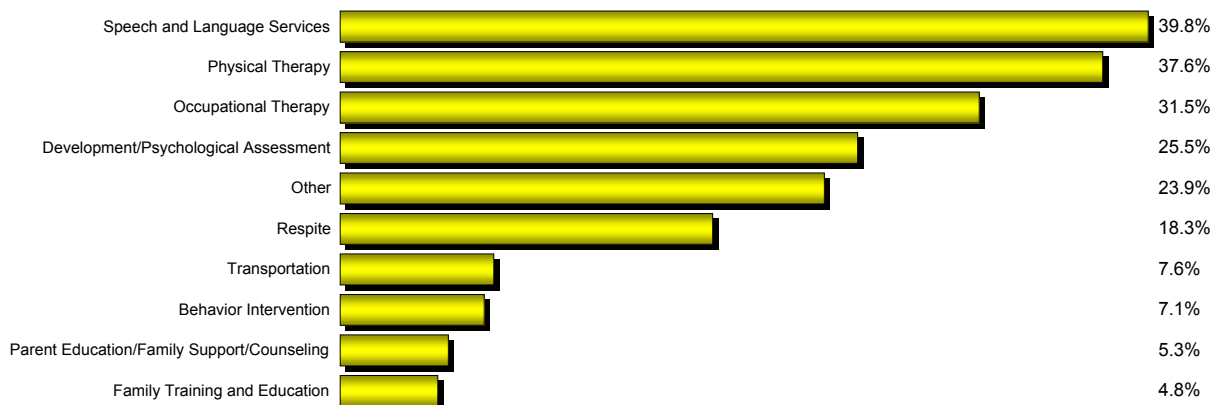
### SERVICE PROVIDER <sup>1</sup>

Q2. Who provides your Early Start services? (multiple responses allowed)



### EARLY START SERVICES <sup>1</sup>

Q1. What services are you and your family currently receiving? (multiple responses allowed)



### EARLY START SERVICES BY SERVICE PROVIDER <sup>1</sup>

Early Start Services	Regional Center	Private/Non-Profit Provider	Education Agency	Physician/Medical Staff, etc.	Other Service Providers <sup>2</sup>
Physical Therapy	64.7%	18.1%	4.1%	4.1%	9.2%
Parent Education/Family Support/Counseling	56.8%	15.3%	7.6%	5.9%	14.4%
Development/Psychological Assessment	63.7%	14.8%	6.3%	6.7%	8.5%
Transportation	60.8%	15.8%	8.8%	6.4%	8.2%
Respite	61.6%	16.2%	8.1%	4.5%	9.6%
Occupational Therapy	61.5%	17.7%	6.1%	4.9%	9.7%
Speech and Language Services	59.6%	16.3%	9.0%	4.2%	10.9%
Family Training and Education	58.4%	15.9%	6.2%	9.7%	9.7%
Behavior Intervention	63.3%	14.6%	7.6%	4.4%	10.1%
Other	53.2%	15.4%	8.7%	4.2%	18.5%

<sup>1</sup> The percents here are regional center average percents to provide an indication of relative statewide patterns  
these are multiple response items so sum of the percents may not equal sum of the categories and do not total 100 percent

<sup>2</sup> Family Resource Centers account for 1.9 percent; balance of other providers was 10.9 percent

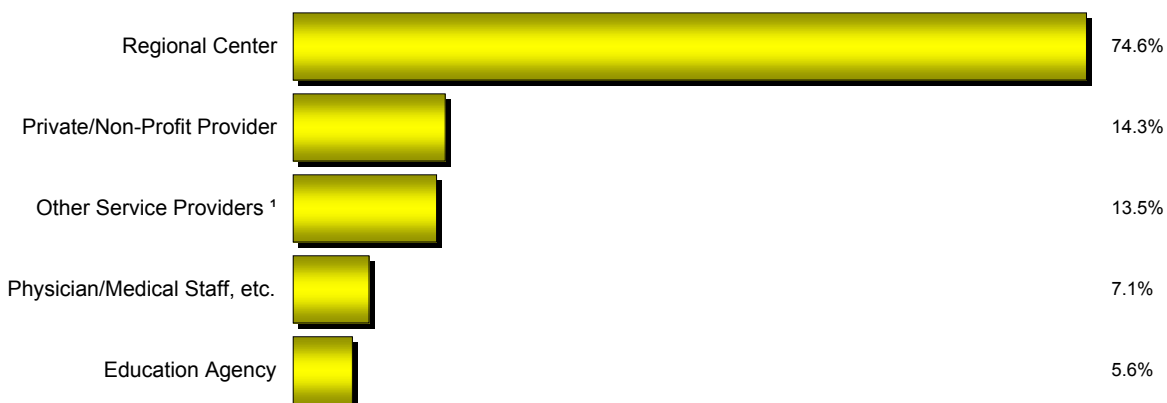


# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES FOR THE AGE GROUP 0-12 MONTHS

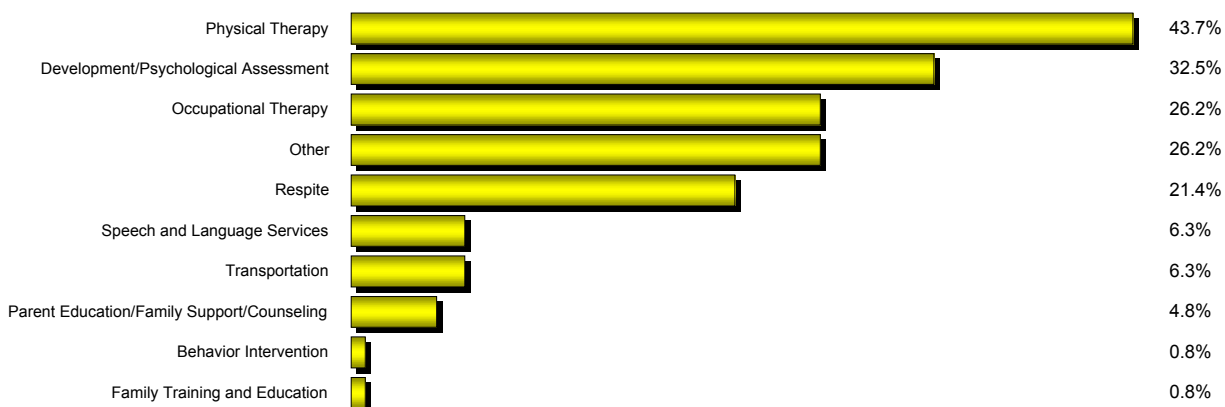
### SERVICE PROVIDER

Q2. Who provides your Early Start services? (multiple responses allowed)



### EARLY START SERVICES

Q1. What services are you and your family currently receiving? (multiple responses allowed)



### EARLY START SERVICES BY SERVICE PROVIDER

Early Start Services	Regional Center	Private/Non-Profit Provider	Education Agency	Physician/Medical Staff, etc.	Other Service Providers <sup>1</sup>
Physical Therapy	70.5%	14.8%	3.3%	3.3%	8.2%
Parent Education/Family Support/Counseling	42.9%	14.3%	0.0%	14.3%	28.6%
Development/Psychological Assessment	64.0%	14.0%	6.0%	8.0%	8.0%
Transportation	55.6%	33.3%	0.0%	11.1%	0.0%
Respite	60.6%	12.1%	6.1%	6.1%	15.2%
Occupational Therapy	57.8%	17.8%	4.4%	11.1%	8.9%
Speech and Language Services	46.2%	23.1%	0.0%	23.1%	7.7%
Family Training and Education	0.0%	0.0%	0.0%	0.0%	0.0%
Behavior Intervention	0.0%	100%	0.0%	0.0%	0.0%
Other	53.8%	10.3%	7.7%	7.7%	20.5%

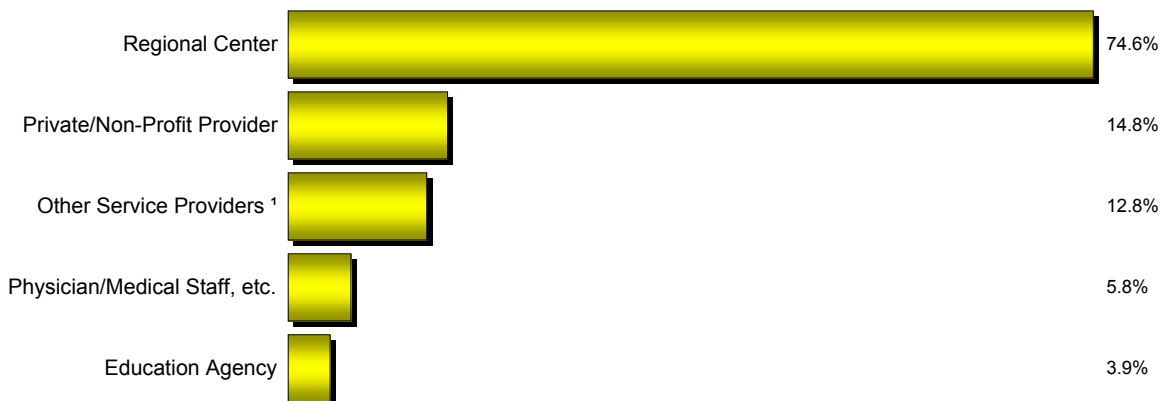
<sup>1</sup> Family Resource Centers are included in other service providers.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES FOR THE AGE GROUP 13-24 MONTHS

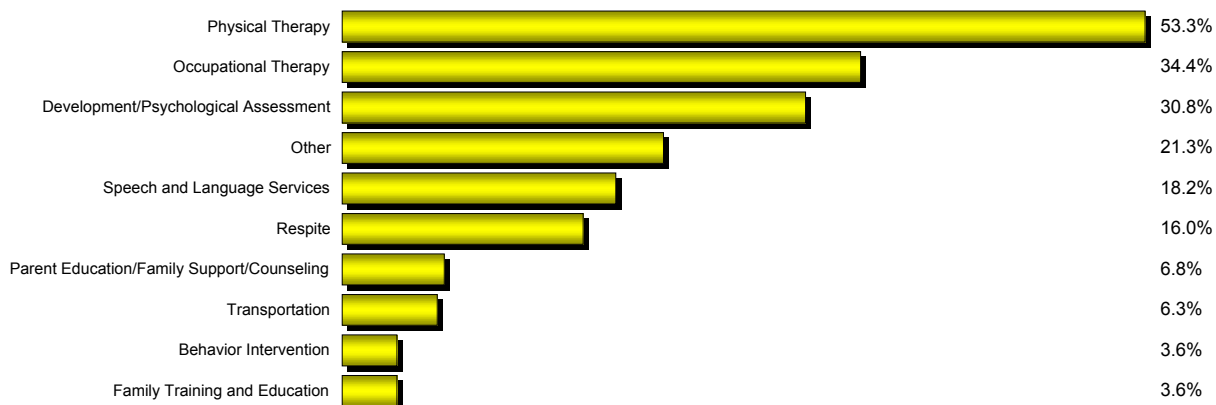
### SERVICE PROVIDER

Q2. Who provides your Early Start services? (multiple responses allowed)



### EARLY START SERVICES

Q1. What services are you and your family currently receiving? (multiple responses allowed)



### EARLY START SERVICES BY SERVICE PROVIDER

Early Start Services	Regional Center	Private/Non-Profit Provider	Education Agency	Physician/Medical Staff, etc.	Other Service Providers <sup>1</sup>
Physical Therapy	68.1%	15.0%	2.4%	4.3%	10.2%
Parent Education/Family Support/Counseling	68.8%	12.5%	3.1%	6.3%	9.4%
Development/Psychological Assessment	67.8%	12.8%	2.7%	9.4%	7.4%
Transportation	71.9%	12.5%	3.1%	6.3%	6.3%
Respite	69.2%	15.4%	3.8%	7.7%	3.8%
Occupational Therapy	66.1%	13.3%	3.0%	5.5%	12.1%
Speech and Language Services	57.0%	18.3%	5.4%	7.5%	11.8%
Family Training and Education	87.5%	0.0%	0.0%	12.5%	0.0%
Behavior Intervention	63.2%	15.8%	5.3%	10.5%	5.3%
Other	53.8%	13.5%	6.7%	4.8%	21.2%

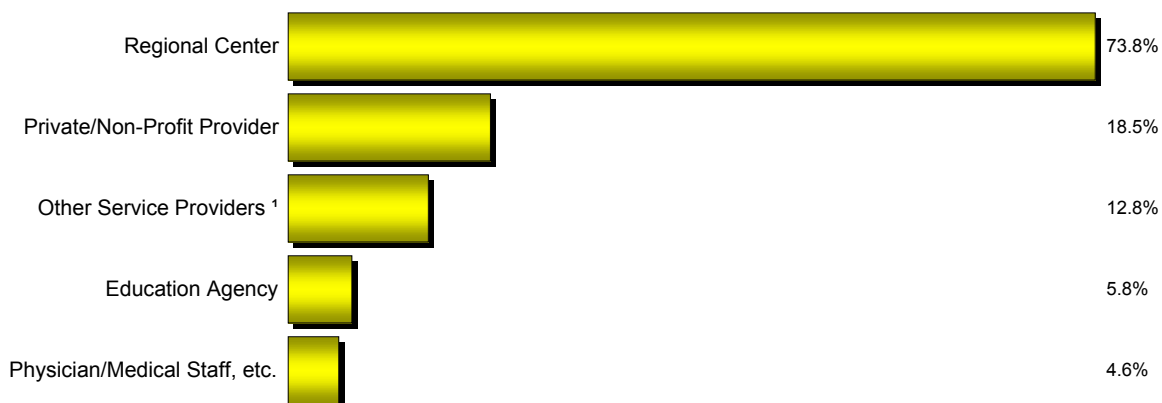
<sup>1</sup> Family Resource Centers are included in other service providers.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES FOR THE AGE GROUP 25-36 MONTHS

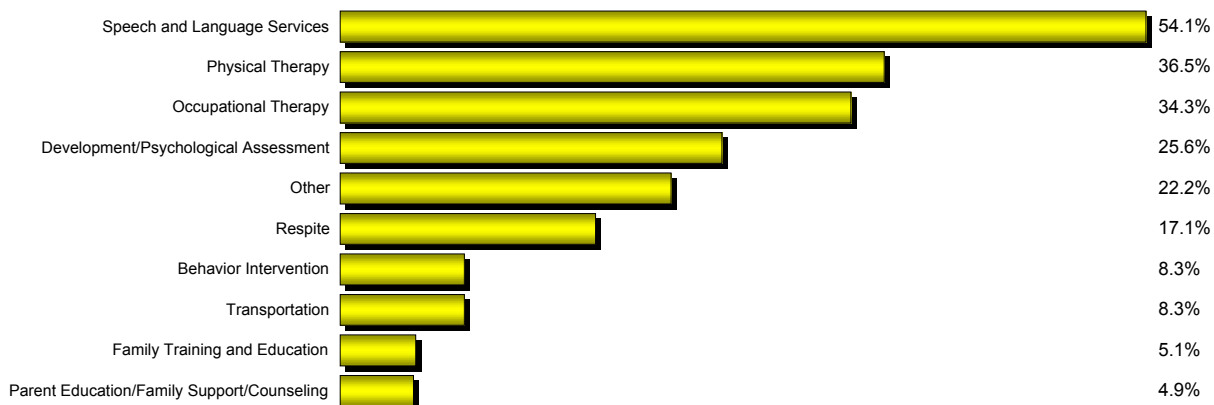
### SERVICE PROVIDER

Q2. Who provides your Early Start services? (multiple responses allowed)



### EARLY START SERVICES

Q1. What services are you and your family currently receiving? (multiple responses allowed)



### EARLY START SERVICES BY SERVICE PROVIDER

Early Start Services	Regional Center	Private/Non-Profit Provider	Education Agency	Physician/Medical Staff, etc.	Other Service Providers <sup>1</sup>
Physical Therapy	64.9%	18.4%	3.7%	3.7%	9.4%
Parent Education/Family Support/Counseling	52.0%	18.0%	6.0%	8.0%	16.0%
Development/Psychological Assessment	61.6%	16.1%	6.7%	6.3%	9.4%
Transportation	53.8%	20.0%	10.0%	7.5%	8.8%
Respite	58.2%	19.6%	7.8%	4.6%	9.8%
Occupational Therapy	62.4%	17.8%	5.6%	4.2%	10.1%
Speech and Language Services	61.5%	17.1%	5.8%	4.2%	11.4%
Family Training and Education	45.3%	24.5%	5.7%	15.1%	9.4%
Behavior Intervention	63.2%	14.5%	3.9%	6.6%	11.8%
Other	55.1%	19.8%	3.6%	4.8%	16.8%

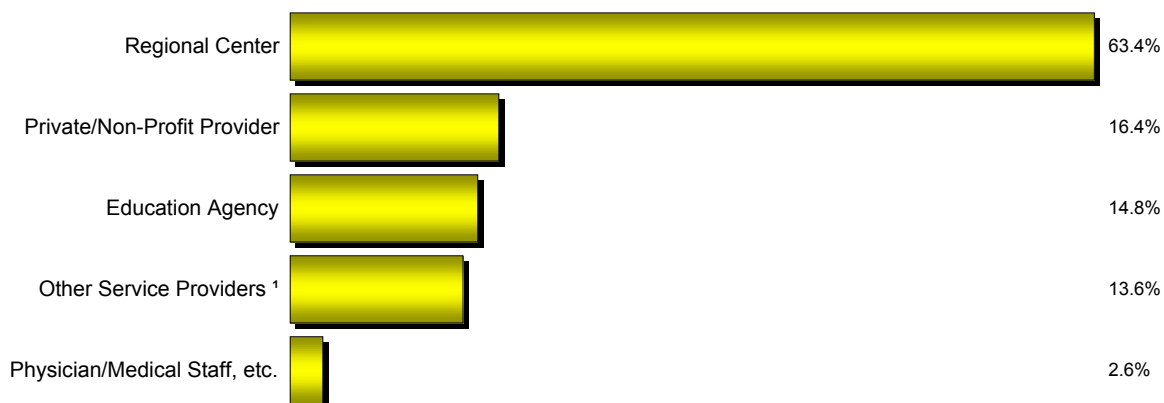
<sup>1</sup> Family Resource Centers are included in other service providers.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES FOR THE AGE GROUP 37-48 MONTHS

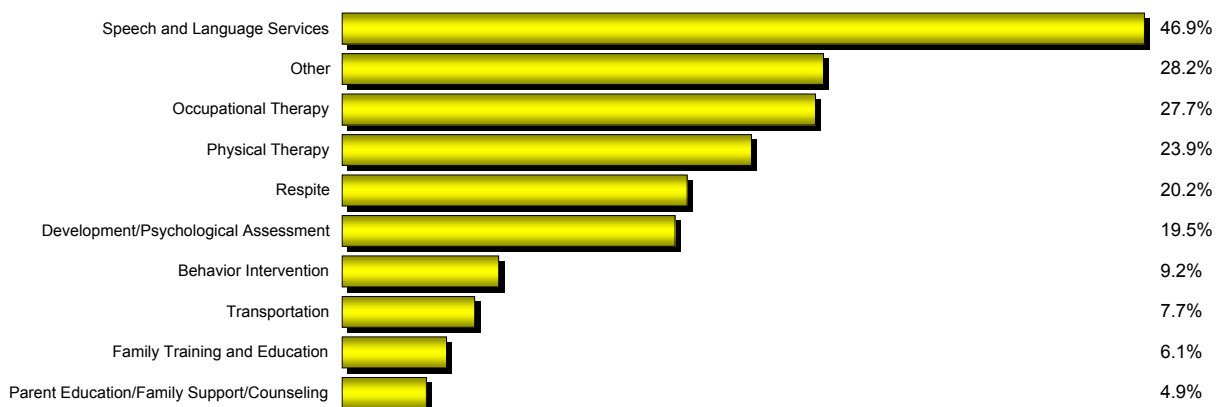
### SERVICE PROVIDER

Q2. Who provides your Early Start services? (multiple responses allowed)



### EARLY START SERVICES

Q1. What services are you and your family currently receiving? (multiple responses allowed)



### EARLY START SERVICES BY SERVICE PROVIDER

Early Start Services	Regional Center	Private/Non-Profit Provider	Education Agency	Physician/Medical Staff, etc.	Other Service Providers <sup>1</sup>
Physical Therapy	54.3%	24.4%	7.1%	5.5%	8.7%
Parent Education/Family Support/Counseling	55.6%	14.8%	14.8%	0.0%	14.8%
Development/Psychological Assessment	60.4%	15.8%	9.9%	4.0%	9.9%
Transportation	67.4%	9.3%	9.3%	4.7%	9.3%
Respite	59.6%	12.8%	12.8%	2.8%	11.9%
Occupational Therapy	56.9%	20.9%	9.8%	4.6%	7.8%
Speech and Language Services	57.5%	14.6%	15.0%	2.6%	10.3%
Family Training and Education	63.9%	13.9%	2.8%	2.8%	16.7%
Behavior Intervention	68.0%	14.0%	10.0%	0.0%	8.0%
Other	47.5%	13.1%	17.2%	2.5%	19.7%

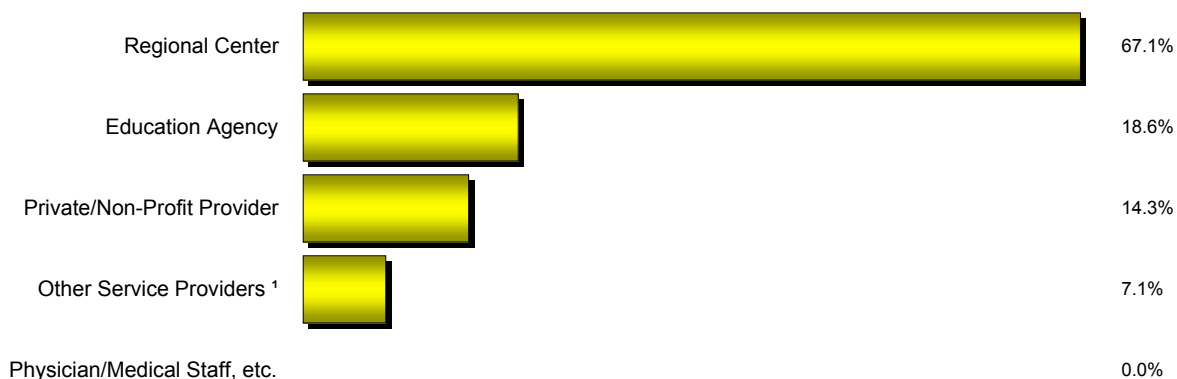
<sup>1</sup> Family Resource Centers are included in other service providers.

# 2001 Early Start Program: Family Satisfaction Survey

## ANALYSIS OF EARLY START SERVICES FOR THE AGE GROUP 49-60 MONTHS

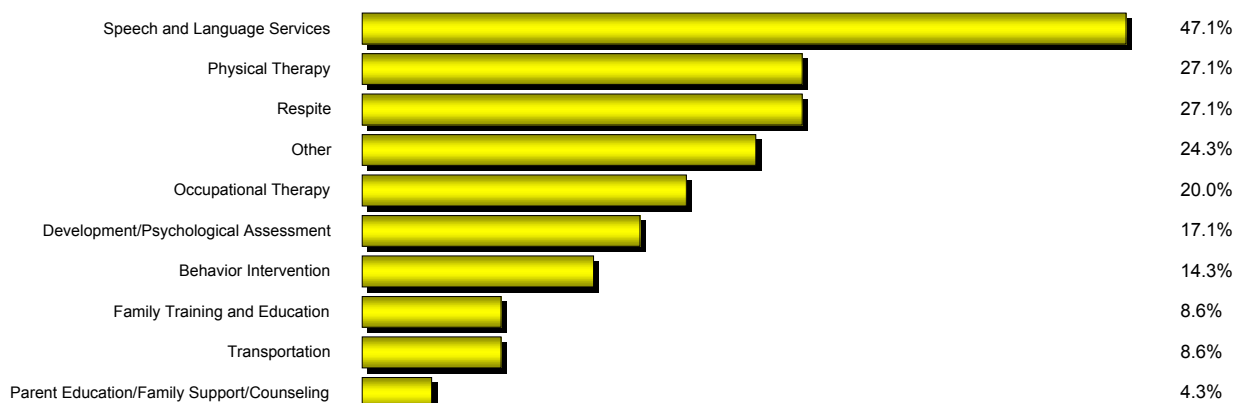
### SERVICE PROVIDER

Q2. Who provides your Early Start services? (multiple responses allowed)



### EARLY START SERVICES

Q1. What services are you and your family currently receiving? (multiple responses allowed)



### EARLY START SERVICES BY SERVICE PROVIDER

Early Start Services	Regional Center	Private/Non-Profit Provider	Education Agency	Physician/Medical Staff, etc.	Other Service Providers <sup>1</sup>
Physical Therapy	65.2%	21.7%	13.0%	0.0%	0.0%
Parent Education/Family Support/Counseling	50.0%	0.0%	50.0%	0.0%	0.0%
Development/Psychological Assessment	75.0%	12.5%	12.5%	0.0%	0.0%
Transportation	57.1%	0.0%	28.6%	0.0%	14.3%
Respite	69.6%	17.4%	4.3%	0.0%	8.7%
Occupational Therapy	52.9%	29.4%	17.6%	0.0%	0.0%
Speech and Language Services	61.1%	8.3%	22.2%	0.0%	8.3%
Family Training and Education	62.5%	0.0%	37.5%	0.0%	0.0%
Behavior Intervention	50.0%	8.3%	25.0%	0.0%	16.7%
Other	70.6%	11.8%	11.8%	0.0%	5.9%

<sup>1</sup> Family Resource Centers are included in other service providers.